DENVER HEALTH AND HOSPITAL AUTHORITY
BOARD MEETING
Rita Bass Trauma and Education Institute, 190 W. 6th Ave. Classroom A/B
Thursday, October 24, 2013
2:00 p.m. – 5:00 p.m.

AGENDA

2:00-2:25	**I. Call to Order and Approval of Meeting Minutes** **A. Denver Health and Hospital Authority (September 26, 2013)** **B. Conflict of Interest Disclosure Statement** **II. Public Comment** (none scheduled) **III. Patient Experience Update–Amy Friedman (20 minutes)** **PURPOSE** To discuss a recent patient experience that occurred at Denver Health and to present an update on quarterly patient satisfaction results. **BACKGROUND** This is a standing item with a new issue and experience presented each meeting. **ANTICIPATED OUTCOME** Board discussion and consideration. No Board action is anticipated.
2:25-2:30	**IV. Authority Issues** **A. Medical Staff Appointments/EQIC Comments–Dr. Bill Burman (5 minutes)**
2:30-3:10	**V. New Business** **A. Consent Calendar (5 minutes)** 1. Approval of Contract for Nuance Communication Inc. 2. Approval of Contract for Neurological Surgery LTD PC 3. Approval of Contract for Unitron Hearing 4. Approval of Contract for Medica Communication, LLC **PURPOSE** To approve the Consent Calendar using a single motion and vote. **BACKGROUND** The Consent Calendar allows the Board to approve multiple routine agenda items using a single motion and vote without the need for discussion. Board members are provided with the materials for each Consent Calendar item prior to the Board meeting. Upon request, any item may be discussed and voted upon separately by the Board.

ANTICIPATED OUTCOME
Approval of the Consent Calendar.

B. Organizational Behavior Change Management Update– Dr. Jose Santiago (15 minutes)

PURPOSE
To provide the Board with an update on the findings, direction, and progress of the Organizational Behavior Management Project.

BACKGROUND
Dr. Santiago has been facilitating the project, conducting workshops, group meetings, and individual sessions within the current DH structures and processes. The main purpose is to transition the organizational behavior to a state more aligned and synergistic with the DHHA strategic direction.

ANTICIPATED OUTCOME
Board discussion and input.

C. CEO Report – Dr. Gonzalez (20 minutes)

PURPOSE
To provide the Board with information regarding the CEO Report.

BACKGROUND
The CEO report is a recurring item.

ANTICIPATED OUTCOME
Board discussion and input.

D. Affordable Care Act Overview and Presentation – Dr. Bill Burman (10 minutes)

PURPOSE
To provide the Board with a presentation of the Affordable Care Act ("ACA") and its potential impact on Denver Health.

BACKGROUND
The ACA has been an ongoing topic of discussion. The Colorado Healthcare Exchange opened in October of 2013 and will be fully implemented in January of 2014.

ANTICIPATED OUTCOME
Board discussion and input.

E. Demonstration of Board Portal – Leticia Gonzalez-Ibarra and Lara Miller (10 minutes)

PURPOSE
To provide a demonstration to the Board regarding how to access and use the board portal so that Board members will be able to use the portal for the November Board meeting.

	BACKGROUND This new process is a recommendation of the Nominating and Governance Committee and will allow the Board to access electronic documents over a secure web portal. **ANTICIPATED OUTCOME** Board members will be invited to log-in with user information and ask questions.
3:25-3:35	**VI. Standing Reports** **PURPOSE** To provide Board members with various report for their information and review. Any Board member may, by exception, request that a report be discussed during the Board meeting; otherwise, reports are for information only. **BACKGROUND** Informational reports will be provided to the Board for their review and consideration. **ANTICIPATED OUTCOME** Board review and discussion when needed.
3:35-3:50	**VII. Director of Service Presentation** **A. Department of Surgery – Dr. Gregory Jurkovich (15 minutes)** **PURPOSE** To provide the Board with an overview and update regarding the Surgery department's achievements, goals, and future plans. **BACKGROUND** Each Director of Service provides periodic reports to the Board. **ANTICIPATED OUTCOME** Board discussion and input.
3:50-4:25	**VIII. Committee and Board Member Reports** A. Education and Quality Improvement Committee (EQIC) – Dr. Douglas Jones (5 minutes) B. Finance Committee – Kevin Kauffman (10 minutes) C. Nominating and Governance Committee – Jim Crowe (5 minutes) D. DHMP Report – Caz Matthews (5 minutes) E. Colorado Hospital Association – Caz Matthews (5 minutes) F. CHS Report – Susan Powers (5 minutes) **PURPOSE** To advise the Board as to the status of each of the committees listed above. **BACKGROUND** These committee reports are standing agenda items. **ANTICIPATED OUTCOME** Board discussion and input following each committee report.

4:25-4:55	**IX. Executive Session** **A. At-Risk Incentive Plan – Art Gonzalez** **B. Physician Compensation Philosophy – Art Gonzalez** **C. Management Compensation Philosophy – Art Gonzalez** **D. Attorney-client matter – Scott Hoye** **PURPOSE** To discuss confidential personnel matters and a matter that is subject to attorney-client privilege. **BACKGROUND** Colorado Revised Statute § 24-6-402 (4) allows the Board to discuss confidential matters in Executive Session. C.R.S. §24-6-402 (4) (f) allows the Board to discuss confidential personnel matters. C.R.S. §24-72-204 (3) (a) (II) (A) and (3) (a) (XIII) allows the Board to review and discuss confidential personnel records and materials pursuant to the deliberative process privilege. C.R.S. §24-6-402 (4) (b) and (e) allows the Board to receive confidential legal advice pursuant to the attorney-client privilege and to discuss strategy for negotiations. **ANTICIPATED OUTCOME** Board discussion and input regarding personnel matters and a matter subject to attorney-client privilege.
ADJOURNMENT	