

Denver Health and Hospital Authority Board Meeting MEETING MINUTES

Bernard F. Gibson Eastside Family Health Center Thursday, May 23, 2024 1:31 p.m. – 4:35 p.m.

Board of Directors	Staff	Staff	Guests
Present: In Person Unless	Donna Lynne, DrPH.	Connie Savor Price, M.D.	Anuradha Paranjape, M.D.
Otherwise Stated			
Patti Klinge	Bob Belknap, M.D.	Crystal Potter Rivera	Katie Ryan
Frank deGruy, M.D.	Judith Benton	Lorena Zimmer	Nina Trujillo
Doug Friednash (Via	Kathy Boyle, RN, Ph.D	Heather Young, M.D.	Kelly Gettman
WebEx)			
Pia Dean (Via Webex)	Steve Federico, M.D.	Katherine Marinelli	
Jim Chavez	Amy Friedman		
Hollie Velasquez-Horvath	Kris Gaw		
	Simon Hambidge, M.D.		
	Ansar Hassan		
Absent	Amy King		
Tom Kim	Greg McCarthy		
Lily Cervantes, M.D.	Jacque Montgomery		
Kathy Nesbitt	Abraham Nussbaum, M.D.		
Danielle Shoots	Landon Palmer		
Eli Provencio-Vasquez, Ph.	Read Pierce, M.D.		
D, RN			

Agenda Topic	Responsible Person (s)	Status/Comments
I. Call to Order and Preliminary Matters A. Approval of April 25, 2024, Meeting Minutes	Patti Klinge	Ms. Patti Klinge, Chairperson, called the meeting to order at 1:34 p.m. A quorum was present at 1:43 p.m. and Dr. Frank deGruy made a motion to approve the minutes, the motion was seconded and approved unanimously.
B. Conflict of Interest Disclosure Statement		Ms. Klinge requested disclosure of any conflicts of interest. No conflicts were disclosed.
C. Key Personnel Updates		Dr. Read Pierce recognized Kelly Gettman who was announced as the Director of Patient Safety and Quality. Ms. Gettman has worked at Denver Health for 26 years.
D. Public Comment		No public comment was provided.
E. Video Highlights		A video was shown on Denver Health Trauma Survivor who survived a gun shot wound with the quick thinking of our EMS, Paramedics, Orthopedic, and Behavioral Health Departments, all who played substantial roles in the survival and recovery of this patient.
III. Medical Staff/Quality A. Medical Staff Appointments	Heather Young, M.D.	Dr. Heather Young reported 12 new applicants for appointments, 74 reappointments, and 19 physicians leaving the medical staff. A motion to approve the requested appointments to the Medical Staff and privileges was made and seconded, and the motion was unanimously approved.
B. Medical Staff Executive Committee (MSEC) Update	Heather Young, M.D.	Dr. Young shared that Ms. Kim Pakney has joined the Medical Staff Office as the Manager and brings 30 years of experience with her.
IV. Consent Items A. No Items for Approval		No items were on the consent calendar.
V. New Business A. Executive Leadership Update	Donna Lynne, DrPH &	Dr. Donna Lynne, herself or by calling on others, provided updates
,	Senior Leadership Team	on key issues across the organization. Dr. Lynne shared a patient

story from one of our physicians and his brother-in-law's excellent care. Ms. Katie Ryan provided a recap to the 2024 State Legislative Session. Ms. Ryan briefly reported on the key topics of the session: Property and Income Taxes, Education, Energy, Medical Liability, Housing, and Transportation. Dr. Lynne briefly reported on the City Operating Agreement, the CAM Academy opening in a new space, and the search for the new Chief Ambulatory Officer has begun. Ms. Kris Gaw reported that the Paramedic Division recently started their 1st cohort in Eagle County of Denver Health Paramedic School Program. The Appointment Center launched an appointment hotline for Anthem patients needing Orthopedic care, with the goal to expand services to patients in need of cardiology, vascular surgery, and bariatric surgery. Dr. Connie Savor Price briefly reported on our opportunities for partnerships with Intermountain Health Ophthalmology, Clinical Care Partnership with Children's Colorado, and HealthOne/air ambulance service(s). She also reported that Dr. John Curtin is retiring in January 2025, Dr. Dave Naeger will be taking a new role at Dartmouth Health in August 2024, and Dr. Jessica Churchill, a Sports Surgeon, in the Orthopedic Department will be starting at the end of the summer. Dr. Kathy Boyle reported that DH Nursing at the Park Hill clinic, have launched the "Notable Nurses Hall of Fame," Phase 1 of the event featured 6 diverse nurses' profiles which are showcases in the Nightingale Conference Room. Department of Nursing has continued to improve diversity of the nursing staff and leadership with the most recently graduated cohort being 38% diverse. Three finalists were announced this year for the Nightingale Awards: Natalie Nicholson, ACNO, Whitney Miller, APRN, and Sarah Cope, APRN, Sarah Cope was announced as the statewide winner. Dr. Read Pierce shared that the FDA arrived to perform an expected audit of one of our drug trials and the DEA visited Winter Park to perform a follow up audit to an audit in 2023. Denver Health remains at a "C" Rating for Leapfrog Spring Score. Ms. Amy Friedman shared that the Patient Experience Department has rolled out their First Impressions

B. State of the Department	Anuradha Paranjape, M.D.	Campaign which begins with customer service training in select front line departments. Dr. Bob Belknap reported that the Public Health Institute at Denver Health has seen a rise in cases of Syphilis and as of April 18th, Colorado is requiring healthcare providers to test for syphilis three (3) times during pregnancy. Dr. Abraham Nussbaum, Division Chair for the Office of Education, reported for Dr. Romana Hasnain-Wynia, Chief of Academic Affairs, that Dr. Randy Miles, spoke on the Radiological Society of North America Podcast commenting on a paper titled "Assessing the Relationship between Radiology Department Research Funding and Institutional Community Inclusion and Investment." Ms. Crystal Potter Rivera provided a brief update on the Westside Capital Campaign and finalizing the feasibility study. Mr. Greg McCarthy briefly reported that the Medical Plan saw a decrease in Medicaid Choice membership leading to a decrease in revenue. Dr. Anuradha Paranjape provided a presentation on the State of the Department of Medicine. 13 divisions make up the department with 65 cumulative FTE's (119 MD/Dos and 34 NP/Pas) and 233
		operational team staff. The Department of Medicine provides many services including Denver Fire Department Evaluations, Infusion Center, Phototherapy, and the Bioterrorism Containment Unit, to name a few. Denver Health is a major teaching site for CU Department of Medicine, Dermatology, and Neurology with Residents spending 1/3 of their time at Denver Health.
C. Committee Roster Update	Patti Klinge	Ms. Klinge stated there have been additional updates to this roster, and that it is now in a finalized version.
D. Clinic Tour and 30 Minute Break		
VI. Community and Board Member Reports A. Finance, Audit, and Compliance Committee	Ansar Hassan	Mr. Ansar Hassan, Interim CFO, briefly discussed the financial trends in April, and we saw a loss of \$2.5 million. Expenses are still higher than budget, but we did see an increase of 7% in volumes and

B. Quality, Safety, and Service Improvement Committee (QSSIC)	Frank deGruy, M.D.	inpatient surgeries. Mr. Hassan also briefly shared Revenue Cycle's Strategy Initiatives. Dr. deGruy shared that the committee saw presentations from Ms. Friedman on Patient Experience Update and highlighted the First Impressions Campaign. Ms. Friedman also presented with Ms. Sara Gardiner, RN, and Dr. Thom Dunn on De-Escalation of Agitation Response Team (DART) as part of Workplace Violence Task force. Ms. AnnMarie Stuart presented on Risk Management Claims.
C. Human Resources	Amy King	Ms. Amy King reported in place of Ms. Nesbitt. Ms. King briefly reported on ways HR is assisting with the financial strategies and making a change in the engagement surveys. HR is also going to be working with departments who have elevated levels of turnover to attempt to reduce those numbers. New Employee Orientation has been very successful with the in-person change.
D. Community Health Services	Pía Dean	Ms. Dean reported that the committee saw a presentation from Dr. Sonja O'Leary on Ambulatory Pediatrics and shared vaccine/immunizations rates in the School Based Care. Ms. Dean also briefly reported on Nurse Family Partnerships. Denver Health now has a new program called Therapeutic Response and Urgent Stabilization Team or THRUST, which is in response to the violence seen in our high schools and coordinates urgent care and mental health care in Denver Public Schools.
E. Chair's Report	Patti Klinge	Ms. Klinge reminded the board that the HR committee will be meeting in May and will provide a report at the next board meeting.
VII. Executive Session		
A. Initiatives Update		Mr. Chavez made a motion at 3:50p.m. to enter into executive
B. CEO Matters		session pursuant to C.R.S. section 24-6-402 (4), (a), (b), (c), (e), (f),
C. Litigation Update (As Needed)		and (g), which allow for review and discussion of legal advice on
D. HR/Personnel Matters		regulatory, legal, and compliance matters, and on pending,
E. Board Only Deliberation		threatened, or imminent litigation and settlements; to deliberate

		and discuss personnel and peer review matters; and matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the deliberative process privilege pursuant to common law and C.R.S. Section 24-72-204 (3)(a), (4), and (13). The motion was seconded, and the motion passed unanimously. The board came out of executive session at 4:35 p.m.
VIII. Adjournment	Patti Klinge	The meeting adjourned at approximately 4:35 p.m. Katherine Marinelli transcribed the meeting. Enid A. Wade and Patti Klinge reviewed the minutes. Enid A. Wade Secretary
		I, Enid A. Wade, General Counsel of Denver Health and Hospital Authority, attest that the discussion during any portion of the Executive Session that was not recorded, concerned attorney-client communication. Enid A. Wade Secretary