



Denver Health and Hospital Authority Board Meeting
MEETING MINUTES
601 Broadway, 9th Floor, Room 927
Thursday, April 28, 2022
1:32 – 5:30 p.m.

Board of Directors	Staff	Staff	Staff
Present:	Robin D. Wittenstein, Ed.D., FACHE	Enid Wade	Dr. Heather Young
Patricia “Pia” Dean (<i>In-Person</i>)	Rob Borland	Katherine Marinelli	Dr. Brett Leggett
Fernando Carriera, M.D. (<i>In-Person</i>)	Kathy Boyle	Sandra Shumaker	Dr. Michael Wilson
Jim Chavez (<i>In-Person</i>)	Bob Belknap, M.D.	Romana Hasnain-Wynia	Dr. Steven Federico
Patti Klinge (<i>In-Person</i>)	Michelle Fournier-Johnson	Dr. Ed Havranek	Guests
Irene Aguilar, M.D. (<i>In-Person</i>)	Amy Friedman	Dr. Duane Mata	Michael Hildebrand
Thomas M. Kim (<i>In-Person</i>)	Kris Gaw	Dr. Michael Wilson	Erin Howard
Eli Provencio-Vasquez (<i>WebEx</i>)	Crystal Potter Rivera	Dr. Lucy Loomis	Adrian Alvarez Ruiz
Hollie Velasquez-Horvath (<i>WebEx</i>)	Jeremy Long, M.D.	Dr. Cyril Mauffrey	
	Faraz Khan	Dr. Becky Hanratty	
Absent:	Tom MacKenzie, M.D.	Dr. Stephen Wolf	
Anne Warhover	Greg McCarthy	Dr. Chris Thurstone	
Kevin Quinn	Jackie Zheleznyak	Dr. Mark Chandler	



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Agenda Topic	Responsible Person (s)	Status/Comments
I. A. Call to Order and Approval of Minutes	Pia Dean	Ms. Pia Dean, Chairperson, called the meeting to order at 1:33 p.m. Dr. Irene Aguilar made a motion to approve the minutes. Mr. Thomas Kim seconded the motion, and the minutes were unanimously approved. Ms. Dean introduced Dr. Frank deGruy, a new member to the board.
B. Conflict of Interest Disclosure Statement	Pia Dean	Ms. Dean requested disclosure of any conflicts of interest. No conflicts were reported.
C. Public Comment	Pia Dean	No public comment was requested.
II. Updates on Programs (Employee Advancement)		Ms. Erin Howard introduced the Workforce Development Center and additional information was presented by two individuals: Miranda Hill, who participated in the CNA career pathway; and Adrian Alvarez Ruiz, who is a financial wellbeing coach for Operation Hope.
III. Executive Session A. CEO Search Matters	Pia Dean & Enid Wade	Dr. Fernando Carriera made a motion to enter Executive Session pursuant to C.R.S. Section 24-6-402(4), (b), (c), (e), (f) and (g) to receive legal advice on regulatory, legal, and compliance matters, and on pending, threatened or imminent litigation and settlements; to deliberate and discuss personnel matters, matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the deliberative process privilege pursuant to common law and the C.R.S. section 24-72-204 (3) (a) (4) and (13). Mr. Thomas Kim seconded the motion. The motion was unanimously approved. The Executive Session began at 2:00pm and the board came out of Executive session at 2:45pm.
IV. Medical Staff/Quality A. Medical Staff Appointments/QSSIC Comments	Dr. Long	Dr. Jeremy Long, MD, reported 22 new appointments, 61 reappointments, several new providers with added privileges, and 32 individuals leaving the staff. Dr. Fernando Carriera made a motion to approve the medical staff appointments. Dr. Irene



B. Medical Staff Executive Committee (MSEC) Update C. Quality, Safety and Service Improvement Committee (QSSIC) Update	Dr. Carrieria	<p>Aguilar seconded the motion, and the appointments were unanimously approved.</p> <p>Dr. Long shared that several vacancies have been filled for the At-Large members of the Medical Staff Executive Committee. A quarterly medical staff dinner is planned for May 24th.</p> <p>Dr. Carrieria provided a regulatory activity update, including that we are waiting on the Joint Commission's response based on the lab survey. Dr. Stephanie Phibbs presented on the Hospital Transformation Program. The committee's annual report was shared during the meeting and will be made public. Dr. Estacio, head of Ambulatory Care Services, presented metrics for 2022.</p>
V. Consent Calendar A. Approval of Resolution to Appoint Frank V. deGruy to the DHHA Board of Directors	Pia Dean	<p>Ms. Patti Klinge made a motion to approve the item on the Consent Calendar. Dr. Aguilar seconded the motion, and the Consent Calendar was unanimously approved.</p>
VI. New Business A. CEO Report	Robin Wittenstein	<p>Dr. Wittenstein, herself or by calling on others, provided updates on key issues across the organization. Dr. Wittenstein discussed the ongoing staffing shortages and the Human Resources Workday implementation. She reported that leadership is continuing to review diversity in leadership and opportunities relating to diversity. Dr. Wittenstein shared that the search committees for the Directors of Service for Family Medicine, Surgery, and Medicine, are hoping to have those positions filled by the end of the summer. There are two upcoming Springboard Series; one in May will focus on Operation Hope and Denver Health's work in the Center for Equity, Diversity, and Opportunity and how it relates to Anchor Institutions; and a second series in August will focus on Health Equity and how the history of race and racism has impacted health equity and outcomes. Nurses Week is May 6-12; a video honoring DH nurses was shown by the marketing team, and there was a brief discussion about how we can recognize the nursing staff for all they do. The new Chief</p>



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B. DOS Briefing Roundtable	Directors of Service	<p>Impact Officer will begin work on May 16th. Ms. Kristina Gaw provided an update on operations across the organization. Ms. Gaw reported that one of the many focuses of operations is access to care in both specialty and primary care. Ms. Kathy Boyle shared that the nursing departments have begun receiving more nursing applications and is attempting to phase out reliance on agency nursing staff.</p> <p>The Directors of Service introduced themselves to the Board and shared information about their departments. The Board initiated an open discussion about the data and statistics provided in the board packet. Dr. Carrier asked Dr. Becky Hanratty about standard approaches, administrative tasks, facetime with patients, and alternative ways of meeting patient needs. There was a brief discussion about fee-for-service and managed care patients. Dr. Stephen Wolf discussed options for growth and faculty development. Dr. Ed Havranek asked about how the organization could better treat the causes of burnout rather than the symptoms of burnout. Dr. Chris Thurston reported that telehealth visits have allowed flexible work hours and more opportunities for providers to work from home while maintaining good access to care. Dr. Thurstone asked the board if they know of a community need that isn't being met that we could be addressing. Mr. Chavez will bring that question up at the next Community Engagement meeting. Dr. Chandler spoke about the flooding in Pavilion A and how many people were involved in making sure no surgeries were rescheduled, delayed, or cancelled. He recognized how much flexibility the team had in this stressful event.</p>
VII. Committee and Board Member Reports A. Finance, Audit, and Compliance Committee Report	Faraz Khan	<p>Ms. Faraz Khan reported that March was a good month for the organization; surgeries and discharges were higher than expected. She reported that outpatient specialty care visits and outpatient primary care visits have increased over the last few months, but are still low overall for year-to-date numbers.</p>



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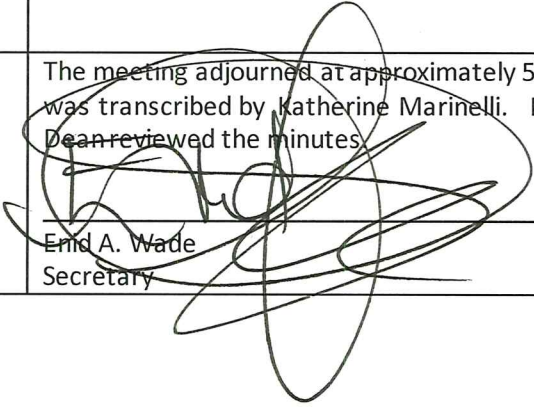
B. DCHS Report	Patti Klinge	Ms. Klinge reported that the committee heard the REAL Data presentation regarding methods and efforts to improve gathering more information from patients to help improve care, by Dr. Rebecca Hanratty. The committee also saw a presentation from Deb Gardner on Clinical Career Plan.
C. DHMP Report	Greg McCarthy	Mr. Greg McCarthy reported that the Medical Plan currently has 134,000 members. The Public Health Emergency was extended to July 2022; at which time the State will re-evaluate Medicare eligibility. The DHMP Board of Directors saw a presentation of the 2021 audit from BKD.
D. Nominating and Governance	Irene Aguilar, M.D.	Dr. Irene Aguilar reported that the committee interviewed Doug Freidnash and Josh Widoff, and the Mayor has three appointments to make. The committee also reviewed the competency matrix and will be reviewing bylaws.
E. Human Resources Committee	Patti Klinge	Ms. Klinge stated that the committee hasn't met since the last board meeting so she has no report.
F. Research and Education	Romana Hasnain-Wynia	Ms. Hasnain-Wynia gave an update on the Medical Heroes Campaign, which will be launched in our clinics and will focus on the importance of research. She also reported that the Junior Investigators Pilot program has obtained funding, which has allowed Denver Health to fund 25 investigators; 17 of which have completed their projects, and has brought in \$8 million.
G. Community Engagement Committee	Jim Chavez	Mr. Jim Chavez reported that the committee will be meeting on May 23 rd and will share a report at the next meeting.
H. Denver Health Foundation Report	Crystal Potter Rivera	Ms. Crystal Potter Rivera shared that the Paramedic Celebration is on May 10 th . The Foundation Gala will be on August 27 th and Macklemore is the featured entertainment.



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I. Chair's Report	Pia Dean	Ms. Dean shared that after the board meeting there will be a celebration to recognize Rob Borland. The Board retreat is scheduled for May 26 th and May 27 th .
VIII. Board Only Executive Session – Deliberative Process and Attorney-Client Privileges A. Litigation Update B. Personnel Matter	Enid Wade	At 4:50pm the Board re-entered the previously convened executive session.
Adjournment	Pia Dean	<p>The meeting adjourned at approximately 5:30 p.m. The meeting was transcribed by Katherine Marinelli. Enid A. Wade and Pia Dean reviewed the minutes.</p> <p> Enid A. Wade Secretary</p>