

The week's most critical information delivered to your inbox.

Thursday, December 29, 2022



Denver CARES team treats clients with desserts, gift bags

The Denver CARES leadership team continued its annual tradition this year of serving desserts to residential treatment and withdrawal management clients on the Friday before Christmas. The team provided a restaurantstyle atmosphere by delivering desserts to clients' tables and refilling drinks. On Christmas Day, clients received a gift bag with items such as underwear, socks, lip balm, toothbrushes and toothpaste. This year, one client, with tears in his eyes, thanked the team and said it was the first time he had received a Christmas gift since he was a child.



Leaders donate to Harm Reduction Action Center

Denver Health leaders made donations on multiple days this week to our neighbors at the Harm Reduction Action Center near Lincoln Street and Eighth Avenue. Items included ramen noodles, socks, and hand and toe warmers. The center "promotes public health by ensuring that people who inject drugs are educated and equipped with the tools to reduce the spread of communicable diseases such as HIV and Hepatitis C and to eliminate the proliferation of fatal overdoses."



STAY INFORMED

Bill includes \$2.2M for Denver Health community project

Colorado U.S. Rep. Diana DeGette said in a letter last week that Congress approved \$2.2 million for a community project submitted on behalf of Denver Health that aims to increase access to oral health care for underserved communities. "This news about your project is a big deal to our community in Denver, and I am so proud it was included in the recently passed spending bill," wrote DeGette, who represents Colorado's 1st Congressional District. DeGette said the bill includes millions of dollars for 14 community projects throughout Denver to make housing, food and essential services more available to people experiencing homelessness. The federal government has a deadline of Sept. 30 to disburse money for these projects.



All-in-one Webex client replacing legacy apps

A reminder that a single enterprise tool for meetings, chat and softphone is here to improve and consolidate our communication tools. Denver Health is migrating to the all-in-one Webex client. Webex will replace the legacy Lync, Skype and Jabber applications, which will be removed Jan. 9. In preparation for this change, the new Webex app was pushed out Nov. 13. If you haven't already, please start migrating your chat and softphone functionality into Webex. A training site, Denver Health Webex Help, is available, and we encourage staff to explore this site to learn more about the app. This site can also be accessed by clicking the information button in the lower left corner of the app. If you have any questions, or have any issues accessing or setting up the new client, please contact the Help Desk at helpdesksupport@dhha.org.

Video highlights program for Denver Health's youngest patients

Because of a broken link in last week's 411, some readers may not have been able to watch a video on the Infant Mental Health program at Denver Health, which has specialists who work with children at all 10 Denver Health community health centers. This innovative program provides a multigenerational approach to mental health care, focusing on both the child and the caregivers. Read more and watch the video here.



DIVERSITY, EQUITY & INCLUSION

'Exploring Implicit Bias' training available to employees

Recognizing our own implicit bias is a fundamental first step in making our workplace more inclusive. In 2022, Denver Health continued to offer the "Exploring Implicit Bias" training so that we, as a team, could understand what it means and ensure we have similar language for when we navigate these conversations. While this training isn't mandatory, 354 leaders have taken it so far. Special shoutout to the Women and Children's Nursing Department which had 346 nurses take the training!

We encourage teams to reach out to Organizational Development to request this workshop. Contact the Organizational Development team at dhacademy@dhha.org.

RECOGNIZING YOU

Community Health Services leader receives CHAMPS award

The Community Health Association of Mountain/Plain States (CHAMPS) honored Carol Lewis with this year's Exceptional Board



Leadership Award. Lewis has served on the Denver Health Community Health Services board for 17 years and as board chair since 2014. Lewis retired this year after 33 years as a clinical social worker at Denver Health. Dr. Simon Hambidge, CEO of Community Health Services, said Lewis "strongly believes in the value of service to our community and that health care is a right and not a privilege. Legislators listen when Carol speaks about community health service and our Denver community."

National awareness and recognitions

January is Cervical Health Awareness Month, National Birth Defects Prevention Month, National Blood Donor Month, Glaucoma Awareness Month, Thyroid Awareness Month, National Human Trafficking Prevention Month, National Poverty in America Awareness Month and National Stalking Awareness Month.

Sunday, Jan. 1 is Global Family Day and Wednesday, Jan. 4, is World Braille Day.

Is there a department that you'd like us to recognize during a special week or month? Let us know in an Employee Outreach Request form and we'll spotlight them in the 411.

Health care in the news: What's trending around the state and nation

- Flu activity remains high as descent begins.
- Tri-County Health Department to dissolve Saturday.
- Making pig livers humanlike in quest to ease organ shortage.

Want to share health care and health policy news? Email us stories from around Colorado and the nation at public_relations@dhha.org.

December | January

Dec. 30: Last day for patients to use Webb lab Dec. 31: OMC Café and Main Street Café closed Jan. 1: RESTORE Support Center, OMC Café and Main Street Informed Health Care Systems: Early Lessons From Café closed

Jan. 2: OMC Café and Main Street Café closed Jan. 18: Webinar on "Advancing Trauma- and Resilience-Denver Health"

PDF **CLICK HERE** FOR A PDF VERSION OF THIS NEWSLETTER.



Submit content for consideration in the Weekly 411 through the employee outreach request form <u>here</u>. Accuracy and quality matter, so please *provide all material as early as possible.* Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on uesday will be considered for the following week's edition.

