

Denver Health unveiled a portrait of former Denver Mayor Wellington Webb today at a ceremony honoring him for his contributions to our health care system. The portrait by local artist Darrell Anderson is in the hallway just past the Pavilion A entrance. During the unveiling, CEO Donna Lynne highlighted the many ways Webb has supported Denver Health and Denver Health Foundation through the years. She is pictured above gifting Webb "The Heart of Denver Health" as his wife, Wilma Webb, watches at today's ceremony.

#### **Read more**

# **STAY INFORMED**

Strategic Plan kicks off with Leadership Forum

The 2024-26 Strategic Plan officially kicked off this week with a Leadership Forum on Wednesday at History Colorado Center with speeches from CEO Donna Lynne, Chief of Government and Community Affairs Steve Federico, MD, Chief Operating Officer Kris Gaw, Chief Quality and Safety Officer Read Pierce, MD, and Chief Human Resources Officer Amy King. The event also featured a moving speech from a grateful patient, a nursing executive at Rose Medical Center who was shot and treated with excellent care in our Emergency Department.



The Strategic Plan launch continued with Donna and Chief Experience Officer Amy Friedman visiting three clinics on Wednesday, Pena, Westwood and Westside, and one on Thursday, Eastside.

Members of the executive leadership team (Cabinet) are continuing the rollout by presenting information about the Strategic Plan to individual teams and small groups. If you are not able to make it to a team meeting featuring Donna or a member of Cabinet, there will also be five town halls - three for all staff and two for medical staff and providers - beginning on Monday, Feb. 19. Look for detailed information on the Town Halls at the Strategic Plan Pulse subsite.

#### School-based virtual care program expands

We continue to focus on School-based Health Care Awareness Month this week with the expansion of our virtual care program in Denver schools. Denver Health Pediatrics at Denver Public Schools, commonly referred to as our School-based Health Centers (SBHC), has partnered with 62 school nurses across Denver Public Schools (DPS) to bring SBHC care to more schools. Is your child's school one of the 62? Find out here.



The SBHC virtual care program allows DPS school nurses (even in schools without an SBHC) to connect a student to an SBHC provider from the school nurse's office. If a child feels ill at school, they can see a doctor, receive medication and go back to class. Many things can be treated, such as headache, seasonal allergies, eczema, menstrual cramps, ear infections and more. Parents can join the virtual visit from work or home but are not required to.

Watch SBHC Medical Director Sandra Cherabie, DO, talk more about the virtual care program and all SBHC services in this 9News Colorado & Company TV interview.

#### Security Operations Center reopens for on-site dispatch

Denver Health is implementing a Security Operations Center (SOC) which will bring Security dispatch onsite. The change will allow the security team to reduce response times and have live monitoring of events, which will increase communication and help the security dispatch to send the appropriate resources during an incident. The SOC will also allow for future updates in technology to better utilize the security infrastructure to assess risk and early threat detection. To contact Security please continue to use 303-436-7444 or Ext. 55 for violent events.



State of Research celebrates research journey, outlines goals

Hasnain-Wynia, Ph.D., chief of academic affairs, shared highlights of what she described as "the research journey" at Denver Health. "Research is a superpower at Denver Health and touches all aspects of the organization's DNA," Hasnain-Wynia said.



Being able to work on a foundation of trust with our patients is the most important objective for us, and this requires constant and continuous effort."

Founded in 2017, the Office of Research has a mission to conduct research that advances quality of care and equity and to improve care delivery for patients with both high-quality data and community engagement. Hasnain-Wynia noted that as a Learning Health System that puts research into practice every day, Denver Health is poised to be a national model for conducting research in an academic safety-net delivery system. Watch the presentation here.

**Colorado Legislature pays tribute to Denver Health** 

As a Valentine's Day treat, the Colorado Legislature paid tribute to Denver Health and the unique role it has played for more than 160 years with formal recognition on the House and Senate floors. Last year, Denver Health served patients from all but two counties in Colorado, acting as the medical backstop for communities throughout the state. We appreciate the legislators who showed their appreciation and support for Denver Health on Feb. 14!



Pictured from left to right: Amanda Savino, social worker student, Jennifer Botello, administrative manager, Lisa Ward, emergency department tech, Keanu Harris, paramedic, Sebastian Naranjo, paramedic, and Candice Noel, STAR team paramedic.

**Reminder for staff: Mentor and shadow requests** 

The Office of Education would like to remind staff of the steps to take when they receive requests for mentoring or shadowing from outside the Denver Health community.

As a reminder, Denver Health offers two internal pathway programs for students interested in health care. These are: the Medical Career Collaborative (MC2) for high school students and the Healthcare Interest Program (HIP) for undergraduate students. Additionally, Denver Health's Job Shadow Program is now overseen by the Office of Education. You may learn more about these programs on the Office of Education section of the Denver Health website.

It is not uncommon for individuals outside of Denver Health to contact staff asking for mentorship opportunities unrelated to this programming. For mentor and shadow requests from outside the Denver Health community, please contact the Office of Education at OfficeofEducation@dhha.org for instructions on responding to the request.

Help us keep our website up to date

We strive to provide our patients with world-class service and keep them informed about everything going on at Denver Health. We can't do it on our own and need your help! If you have any changes or updates that you would make to a page on the Denver Health website, please fill out our Marketing request form here or email justin.behmke@dhha.org. When you fill out your request, please be sure to include the URL of the page you would like to update, any relevant documents, as well as a detailed description of the changes.



**Recognizing Denver Health employees for Black History Month** 

As we continue our Black History Month employee features, this week we meet Kimeka Clark, health educator at Lowry Family Health Center, and Carla Clark, RN, charge nurse at Montbello Family Health Center.

The newly formed Black/African American Employee Resource Group (ERG), led by Kodi Toussaint, practice manager for the Eastside and Westside dental clinics, and Chris Bryant, nursing manager also at Montbello, reached out to colleagues throughout the health system to share their Denver Health journey.

**Read more** 



**GET INVOLVED** 

#### **Nurses Week Award nominations now open!**

Do you know of a nurse or nursing team that should be honored for going above and beyond? Nursing Awards nominations have opened for the 2024 Nurses Week celebration. Nominate nurses in 16 different categories and share a story about how this individual or team demonstrate professionalism, leadership, and exemplary practice. The survey will close on March 22. Nominate a nurse or nursing team today!



#### Learn how to commute actively for better health at Heart Month lunch and learn

Love your heart, make healthier choices! Join Workplace Well-being and Erica Hine from Urban Trans North America from noon-12:30 p.m. Tuesday, Feb. 20, for a Webex lunch and learn about the importance of active commuting for heart health and the health of our environment. Hear about Way to Go's new bike incentive program, where people can earn up

to \$50 per month for trading their car for two-wheel transportation.

#### Zero suicide survey open until Feb. 28

The Zero Suicide Committee at Denver Health invites ALL EMPLOYEES to take a short (10-12 min) survey regarding our efforts to reduce suicidality in our community. This survey is facilitated by Zero Suicide Institute and is a tool to assess staff self-perception of their knowledge and comfort interacting with patients who may be at risk for suicide.

DENVER HEALTH <u>YOU'RE INVITED</u> to take our survey

The Denver Health Zero Suicide Committee will use the results of the survey to establish next steps to support our commitment to the Zero Suicide philosophy and the aspirational goal of preventing suicide for our patients. All Denver Health employees are invited and encouraged to complete the survey. This includes both clinicians and non-clinicians, as we want to ensure that every employee of Denver Health has access to resources on suicide prevention, whether they would be used in or outside of the workplace.

A reminder that the survey will be active **until Feb. 28** at this link.

#### **Denver Health, Children's Hospital hosting blood drive March 5**

Blood donations are a wonderful way to give back and help support our patients! Denver Health will be hosting a mobile blood drive with Children's Hospital Colorado from 8:30 a.m.-12:15 p.m. Tuesday, March 5, in the Rita Bass parking lot. Sign up today to donate!

### Join the PRIDE ERG pronoun pledge!

Please join 150-plus employees in cultivating a psychologically safe environment at Denver Health. It's simple: include your pronouns in your AIDET, email signature, Workday and Webex.

Top three reasons to do it:

• Using correct pronouns builds a foundation of trust and acceptance. It signals to our colleagues and patients that this is a space where they can express their authentic selves without fear.



- By embracing pronouns, we actively demonstrate our commitment to creating an environment where everyone is respected. This boosts team morale, creating a positive atmosphere that encourages productivity, creativity, and a sense of belonging.
- Become an ally. Incorporating pronouns is a tangible way to be an ally to the LGBTQ+ community. It shows that we stand in solidarity, fostering a workplace culture that values equality and actively supports each team member.

Scan the QR code and join us today, or visit the PRIDE Pulse subsite to learn more. We appreciate your consideration!

# **RECOGNIZING YOU**

Connie Price, MD, selected as one of the Top Women Leaders

Congratulations to our Chief Medical Officer, Connie Price, **MD**, for being selected as one of the Top Women Leaders We Admire in 2024.

An industry veteran with decades of experience, honoree Connie Savor Price has served the people of Colorado at Denver Health for more than 21 years. She's also a professor of medicine at the University of Colorado, and earlier in her career, she completed a fellowship with the National Institutes of Health in infection diseases.



Women We Admire is a membership organization comprised of the most accomplished women executives and leaders across the U.S. and Canada and is one of the fastest growing professional women's networks.

> Patricia Westmoreland, MD, elected **Trustee-At-Large for American Psychiatric Association**

We'd also like to celebrate Patricia Westmoreland, MD, ACUTE's esteemed psychiatrist and nationally recognized expert in forensic psychiatry and eating disorders, who last week, at the annual American Psychiatric Association National election, was elected to the position of Trustee-At-Large for the APA.



#### Surgical nurse's entry chosen for micro market naming contest

A special shout-out to Carly Bona, RN, Surgical ICU, on submitting the winning name for the new employee-only micro market in Pavilion A. Leadership selected the "All Day Café" entry as it reflects the 24/7 service provided. Thank you to everyone who submitted entries.

The All Day Café has a special grand opening discount of 20% until Feb.25 and will be hosting an open house on the following dates:

- 2-4 p.m. Saturday, Feb. 17
- Midnight-2 a.m. Monday, Feb 19. into Tuesday Feb. 20

Come join us and see all that the All Day Café has to offer!



# GRATITUDE

#### Grateful patient credits Emergency, Pulmonology departments

It is rewarding to hear from patients who have received outstanding care at Denver Health. This week, we are highlighting the experience a grateful patient shared with our incredible team at the Emergency Department (ED) and Pulmonology Clinic!

The patient was seen in the ED last year for an unknown stomach problem. Imaging was ordered, and physicians found three spots on the patient's lungs. Justin Inman, MD, resident, informed them of the spots and scheduled an appointment with the pulmonology team. This led to a biopsy that identified cancer. The patient strongly believes that had Dr. Inman not informed them and scheduled that appointment "it could have taken years" for a diagnosis, since they were not symptomatic.

In the end, the patient wanted to make sure Dr. Inman and Peter Dunbar, MD, fellow, were recognized for being a big part of the diagnosis and treatment plan. They expressed immense gratitude for the quick follow up and "feel blessed" that the cancer was detected early.

## IN THE NEWS

The 411 highlights top stories of the week. Please visit In the News on the Pulse for a rundown of all recent stories featuring Denver Health.

#### Denver officer injured during Nuggets parade thriving with new prosthetic leg: "I'm back on my feet"

Feb. 12, CBS News Colorado

"Dr. Mauffrey is amazing. I definitely credit him with saving my life. We have a very tight relationship and I feel very blessed about that," he said of his surgeon at Denver Health.

#### **Big Burden of Migrant Influx Strains Denver**

Feb. 12, The New York Times

Denver Health, the public hospital, has been overwhelmed with migrant patients. "The migrant crisis is also a health care crisis," **Donna Lynne, the chief executive**, wrote in a recent essay in The Denver Post, in which she described a system in dire need of resources.

#### Marijuana and Alcohol Study Results Released: Marijuana Alone Does Not Lead to More Car Accidents

#### Feb. 10, Alamogordo Conservative Daily

Stacy Trent, MD and the Denver Health Emergency Department conducted this story that found alcohol use alone or in conjunction with cannabis was consistently associated with higher odds for motor vehicle collisions (MVC). However, the relationship between measured levels of cannabis and MVC was not as clear. Emphasis on actual driving behaviors and clinical signs of intoxication to determine driving under the influence has the strongest influence.

#### National awareness and recognitions

Feb. 14-24 is Alzheimer's Disease and Dementia Care Staff Education Week and Feb. 22 is Heart Valve Disease Awareness Day. Is there a department that you'd like us to recognize during a special week or month? Let us know in a Marketing Request form and we'll spotlight them in the 411.

### MARK YOUR CALENDAR

#### February | March

Feb. 16: Walk-in mammogram day	Feb. 29: 2024-26Strategic Plan town hall (providers)
Feb. 19: 2024-26 Strategic Plan town hall (all staff)	Feb. 29:2024-26 Strategic Plan town hall (all staff)
Feb. 19: Heart healthy meal in Good Day Café	Feb. 29: Creative arts session: rock painting
Feb. 20: On-campus Fidelity planner	March 5: Mobile blood drive
Feb. 20: RESTORE Group Support: Black/African	March 7:Restore Group Support: Migrant
American Affinity	Humanitarian Crisis
Feb. 21: 2024-26 Strategic Plan town hall (providers)	March 8: Moving research evidence into routine care
Feb. 21: Restore Group Support: Migrant	March 13: RESTORE Group Support: Cumulative Stress
Humanitarian Crisis	& Burnout
Feb. 22: Trauma-responsive workshop	March 20: Restore Group Support: Migrant
Feb. 26: Heart healthy meal in Good Day Café	Humanitarian Crisis
Feb. 28: Zero Suicide Survey Closes	March 21: Trauma-responsive workshop
Feb. 28: 2024-26Strategic Plan town hall (all staff)	March 22: Nurses Week Award nominations close
<b>CLICK HERE</b> FOR A PDF VERSION OF THIS NEWSLETTER.	

**Denver Health** ALUES how we do it. Submit content for consideration in the Weekly 411 through the employee outreach request form <u>here</u>. Accuracy and quality matter, so please *provide all material as early as* SUBMIT A REQUEST TO THE possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on **WEEKLY 411** Tuesday will be considered for the following week's edition.

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