

Thursday March 9, 2023 "Safety for All" Campaign Launches This Week

You will soon notice new physical signs and digital displays as well as messaging on screen savers, social media posts, internal messaging and on DenverHealth.org asking everyone to do their part to keep Denver Health a safe place for all and to look out for others. The "Safety for All" campaign is a collaborative effort between the Workforce Safety and Violence Prevention Committee and the Marketing and Communications Department.



This effort results from a nationwide spike of assaults on health care workers – including many incidents at Denver Health. Anyone working in health care is five times more likely to be assaulted than in other industries. The goal of this campaign is to do everything we can to protect our staff and to better communicate to our patients and visitors the consequences if they disrespect or harm our staff, visitors or other patients. We encourage you to report any unacceptable behavior – including destroying property, yelling/swearing,

insulting someone's race/ethnicity/gender identity/religion, threatening others, attacking others and using illegal drugs/alcohol/marijuana/tobacco/e-cigarettes on campus - to Denver Health security by calling 303-436-7444.

DrPH, Denver Health CEO. "This campaign is to remind patients and their families of the respect and value our staff must be shown throughout our health care system." As a support, supervisors and managers should share this huddle sheet with their staff, which contains

situations. Peer-delivered emotional support and psychological first aid is also available to impacted personnel through RESTORE's Peer Assault Care Team. They can be activated 24/7 by calling 303-436-7473 or for non-urgent needs, by e-mailing restore@dhha.org. Daisy and Sunshine Awards honor exceptional nurses and support staff

sunshine Award Honale The Q4 2022 Daisy and Sunshine Award winners each have a powerful story of going above and beyond for patients and making one of the most difficult periods in their lives easier. The awards

honor Denver Health nurses and support staff for the compassionate and skilled care they provide every day.

Damtse joined Denver Health four and a half years ago and was nominated for the award by two of her colleagues. All three were working the same shift in Pavilion A one day last November when a patient shattered a sixth-floor window and climbed out onto the ledge. At great risk of injury to herself, Damtse grabbed the patient's shirt and held on to prevent what could have been a fatal fall. She called out for assistance and with the help of the charge nurse, managed to get the patient back into the room.

someone else," said David Patrick Jr., RN, who along with Linda Hodges, RN, nominated Damtse for the award. Q4 2022 Daisy Award winner: Miriam Blomberg, RN Congratulate Blomberg was nominated by a patient who had suffered severe

damage to his hand in an accident and spent several days in the SICU. The patient by his own admission was "not easy" and praised Blomberg's kind demeanor even as he became "irritable and rude" when faced with repeated checks on his skin temperature. Blomberg,

chaplain and therapy dogs to visit. "Denver Health has a famous reputation for world-class trauma care," said the patient, "but the extra love for patients set Miriam apart from her peers." Q4 2022 Daisy Award winner: Haley Hamilton, RN

floor were "amazing" but that "Haley shines a little brighter. Her attention to detail, her bedside manner and most importantly her showed compassion and reassured the woman she could cope with the demands of caring for a baby. "I wish I could do more to say thank you to Haley," she said. Nominations for the Q1 2023 Daisy and Sunshine Awards are open until March 31. Online nominations can be submitted here, and

Journal article highlights the intersection of housing and health Sarah A. Stella, MD, co-authored an article on the theme Housing is Healthcare for the Society of General Internal **Medicine's (SGIM) publication** *SGIM Forum* **ahead of the** group's annual meeting in Aurora in May. The article,

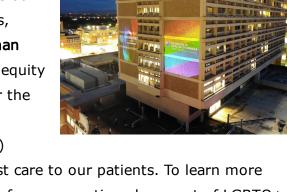
more information about the awards can be found here.





particularly acute problem in Colorado, which ranks among the least affordable states in the nation. SGIM has partnered with the Colorado Coalition for the Homeless — a leading provider of housing

full article can be found here. **DIVERSITY, EQUITY & INCLUSION** Center of Excellence rebranded LGBTQ+ Health Services Did you know that Denver Health's Center of Excellence has been



STAY INFORMED Out-of-county resources update

The last six weeks have brought significant progress in our efforts to connect out-of-county, uninsured

new patients with care in their county of residence. The committee working to address questions

Workplace safety: badge reminder

Workforce safety is everyone's responsibility, and one of the best ways to support our efforts is to wear your badge and use appropriate employee entrances. All employees are reminded that badges

are to be worn at all times when on Denver Health premises. In addition, ambulance bays in the Adult ED and PEDUC are authorized entry points only for employees who work in those areas. If you don't work in the Adult ED or PEDUC, please use a different entrance. Nursing and health care scholarship deadline approaching Denver Health staff looking to advance their nursing or health care careers may want to apply for scholarships to support their ongoing education. Applications for the Carol Prisjatschew scholarship and John Mortensen Burman nursing scholarship are now being accepted by the Office of Education.

Applications for either scholarship must be submitted by March 31. The Prisjatschew scholarship is for

those looking to pursue a career in health care generally, while the Sabin Burman scholarship is for nursing students pursuing their BSN. More information is available by clicking the scholarship names above. Application forms are available here for the Prisjatschew scholarship and here for the Sabin

Childcare benefit: new direct partnerships

tuition discount on childcare expenses, but now in addition to ages 2-12, our partnership includes infants up to age 2, plus priority enrollment at LCG. This partnership also includes a free initial registration fee. See the linked flyers for more information on locations and how to enroll, as well as summer programming options with LCG. These flyers and additional information are available on the Benefits subsite on the Pulse. Workday training and go-live plan, key dates As we prepare to go live with the new Workday HR and Payroll system on April 11, HR will continue to provide regular updates. Upcoming communications will include

our Workday Resource Hub, which will continue to be updated leading up to go-live. Key dates leading up to go-live:

administrators and customers March 20: HR, Payroll and IT are live in Workday for final preparations **April 1-10:** Compass is no longer available for transactions. There will be a system freeze for six business days, during which no hiring, HR data or Payroll transactions may occur. The FAQ document on the resource page contains additional details about these key dates. Employees can help by minimizing transactions/changes in Compass from now until March 31, including name, address and W2 changes – all of these items can be validated and changed in Workday starting April 11. EMPLOYEE ENGAGEMENT

Continuing our celebration of National Nutrition Month, we want to put a spotlight on Denver Health's team of registered dietitians and registered diet technicians who

we'll have a **Southwest Grilled Chicken Salad** to enjoy.

Pav B, first floor – accessible 24/7 with your Denver Health badge.

Information Technology, Westside Pediatrics and ACS Data

and Research Team. Click here to view the winning

Special recognition goes to those who submitted their

team photos: Estefania Gallardo-Vasquez, Rebecca Scull,

Denver Health will be hosting a Children's Hospital Colorado Mobile Blood Drive from 8:30 a.m. to 12:15 p.m. on Monday, March 27. The

mobile blood unit will be parked on the south side of the Rita Bass

Donating blood doesn't cost anything and requires little time, but it

patients at Children's Colorado a better chance for a healthy life. To check your eligibility and make a donation appointment, please click

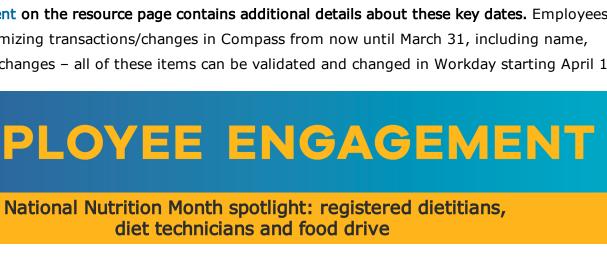
makes a big difference. Your donation will help give the young

Join the **Denver Health Mobile Health Centers** for a staff open

Trauma and EMS Education Institute.

here.

March 10: System-wide training becomes available for



April 11: Workday is live for everyone;

command center and HR Workday call

May 2: First Workday pay date (for April

center are live

Learn more about our registered dietitian specialties and the patients they have helped here. You can also find the hospital-approved Academy of Nutrition and Dietetics Nutrition Care Manual here. And a reminder that you can get a mindful entrée at the Good Day Café every Wednesday through the month. If you enjoyed yesterday's Thai Beef Salad, get the recipe here. Next Wednesday, March 15,

Finally, throughout the month of March we are holding a National Nutrition Month Food Drive by employees for employees in need. The drive is timely with some of the pandemic Supplemental

Nutrition Assistance Program (SNAP) benefits coming to an end. Through March 31, you can drop off canned and other non-perishable food items in the drop box located near the RESTORE coffee nook in

Wearing purple for International Women's Day contest winners Congratulations to our Wear Purple for International Women's Day contest winners! We received seven amazing photos and have decided that all submissions deserve to be recognized. The winning teams are **Enrollment**, **Spiritual Care**, **Public** Health Institute at Denver Health, Denver Safe,

Ruby Gaucin, Sarah Eckhart, Neeraja Sadagopan, Shannon **Weyer** and **Jeanny Reither.** We will be contacting each team to claim their prizes. Thank you for supporting and helping us celebrate Women's History Month. Keep up the great work! We will be contacting each team to claim their prizes. Thank you for supporting and helping us celebrate Women's History Month. Keep up the great work!

DENVER HEALTH MOBILE HEALTH CENTERS house from 11 a.m. to 1 p.m. Thursday, March 23 at the Rita Bass PLEASE JOIN US! **Institute at 6th Ave. and Delaware St.** The Mobile Health Centers **Mobile Health** will offer free COVID-19 vaccinations/booster shots, tours, swag Centers and more! The event will be open to community partners from 3 Open House to 5 p.m. the same day. Please RSVP if you plan to attend. for Staff

Denver Health Foundation night with Denver Nuggets

Mobile Health Centers Open House

Click here to buy tickets. Join the 9Listens session on March 30 **9News** invites Denver Health employees to join them for a community listening session. The local news organization aims to connect with the community to get first-hand feedback on their

cause. \$5 of every ticket will support the Denver Health Foundation and you

may win a chance to watch the teams warm up!

news coverage. Join the familiar faces of 9News and their

Sabin Room. Please register here.

management team for breakfast and conversation. The session will

be held on Thursday, March 30 from 9:30 to 11:00 a.m. with breakfast served at 9 a.m. 9Listens will be held in Pav C in the

staff members were volunteering for **Food for Thought**, which collects and packs weekend food bags every Friday for thousands of students. Food for Thought is 100% volunteer run and relies on volunteers helping out each week. The outing was organized by Kelsey MacWhorter, RN, who explained why she chose Food for Thought: "This organization directly helps children and families in the communities we live and work in. It's important that we give back whenever we can." For more information about the program or to

volunteer, visit the Food for Thought website.

racist and community-centered lenses.

organizations.

communities.

— March 1, Fox31

March 8, Fox31

organizations serving Black residents.

promote practitioners identifying as Black Americans.

cuffs for community members with screened high blood pressure.

identify and mitigate structural barriers to accessing health services and resources in Denver County. In addition, HEAT and DDPHE have coalesced their time and efforts to establish a community advisory group of nine members to develop mechanisms to mitigate and remove implicit bias practices inducing health disparities among community members across the county. Some of the main accomplishments of this team include the following:

Content correction from 3/2 re: Health Equity Anti-Racist **Transformation program**

The Health Equity Anti-Racist Transformation (HEAT) program was initiated in June 2021 from a CDC Health Disparities grant award as the Denver Department of Public Health and Environment's (DDPHE)

sub-recipient. HEAT strives to advance equitable access to resources for communities negatively

Provided over 5,000 tests to community partner organizations primarily serving BIPOC

Helped facilitate an "Advice from the Chair" program that enables barbers to connect patrons

with mental health, food and general health resources, primarily assisting Black patrons. · Distributed hundreds of N95 masks and hand sanitizers at events with prominent community

Developed and maintained a network of mental health resources/personnel that feature and

• Partnership with Colorado Black Health Collaborative and helping procure 30 blood pressure

March 1, 9News Drug manufacturer Eli Lilly announced it will cap the out-of-pocket cost of its insulin, bringing relief to more than 300,000 Coloradans living with diabetes. Rocio Pereira, MD, of Endocrinology spoke to 9News about how the announcement is life saving for many Denver Health patients. Watch the story here.

Jeana Cost, MS, LPC, CEDS, executive director of the ACUTE Center for Eating Disorders & Severe

Malnutrition at Denver Health, appeared on Fox31's weekly health segment to educate the public about

services to help navigate difficult challenges and important life milestones. Read the story here. —March 7, The Colorado Sun So far, more than 1,250 local governments have opted out of Colorado's program requiring employers to provide paid family and medical leave. Denver Health is one of the many organizations who chose to

March is National Social Work Month, and this year the theme is Breaking Barriers. Sophia Olán, MSW, LCSW, hospital care management supervisor of Denver Health's social work team, talked to Fox31 about

National awareness and recognitions

Awareness and Multiple Sclerosis Awareness Week. Is there a department that you'd like us to recognize during a special week or month? Let us know in an Employee Outreach Request form and we'll spotlight them in the 411. March March 27: Blood drive for Colorado Children's Hospital March 31: Q1 nomination deadline for Daisy and Sunshine

March 12-18 is National Sleep Awareness and Patient Safety Awareness Week. March 13-19 is Brain

Through March 31: National Nutrition Month Food Drive

Submit content for consideration in the Weekly 411 through the employee outreach request form <u>here</u>. Accuracy and quality matter, so please *provide all material as early as* possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on uesday will be considered for the following week's edition

"We are committed to a safe and supportive work environment for our employees," said **Donna Lynne,** talking points, education and several resources to help deescalate and manage potentially violent

Q4 2022 Sunshine Award winner: Raissa Tchoukeu Damtse, CNA "It is such an honor to work with such compassionate staff whose primary motivation is to save

he said, helped him with the significant PTSD he experienced, just by holding his hand and wiping away tears, and arranging for the Hamilton joined Denver Health as a new graduate in 2020. She was nominated for the Daisy award by the guardian of a patient on the fourth floor in Pavilion C. The woman was new to caring for a baby and said all the nurses and indeed the entire team on the fourth love for her work and the babies she helps, sets her apart." Hamilton

titled "Meeting the Promise of Tomorrow at the health inequities associated with homelessness, a

Intersection of Housing and Health," outlines "some of the

and integrated healthcare services — to identify opportunities for SGIM members to participate in advocacy at the intersection of housing and health." The article notes that "general internists can be a powerful voice in advocating for policies that can help prevent and ultimately end homelessness." The

rebranded as LGBTQ+ Health Services? This new name reflects our commitment to providing top-notch care for LGBTQ+ patients, families and communities. We're proud to share that the **Human** Rights Campaign has recognized Denver Health as a leader in equity and inclusion for LGBTQ+ patients, visitors and employees for the fifth consecutive year. Lastly, join us in welcoming new staff members Ash (he/him), Cydney (they/them), Jessica (she/her) and Tyler (they/them), who are dedicated to providing the best care to our patients. To learn more about our department, please read our newsletter. Thank you for your continued support of LGBTQ+ Health Services at Denver Health.

regarding our new policy to not see new out-of-county patients who are uninsured continues to address questions from providers and care teams regarding a number of related issues. Information to give patients for help finding health coverage is available on the Pulse. A version in Spanish will be posted soon. Answers to frequently asked questions also are posted as are some clarifying definitions. We appreciate input as there are many nuances to some of the cases that require additional review. Continue to send your questions to Chief Medical Officer Connie Price, MD, at connie.price@dhha.org

We are pleased to announce our new direct partnerships with The Learning Care Group (LCG) and KinderCare Learning Centers. Through these partnerships, employees will still receive a 10%

Burman scholarship.

DENVER HEALTH. workday. just-in-time training resources to support go-live action items and user adoption. System-wide training for **Workday Training** Workday will be provided in a variety of formats, including and Resources quick reference guides (QRGs), recorded videos and instructor-led computer lab sessions. All information about Workday including access to training is available on

9-22 pay period)

help our patients change their lives by focusing on healthy eating. The **Denver Health Nutrition Team** (pictured) specializes in areas including inpatient care; the Bariatric Surgery Center; Healthy Lifestyle Program through Primary Care; ACUTE Center for Eating Disorders at Denver Health; Outpatient Pediatric Nutrition Clinic; and Women, Infants and Children Program (WIC).

Food items must not require refrigeration or freezing, must not be expired, must not be homemade and must not be already opened. Food collected through the food drive will be donated back to the Denver Health community during the month of April – stay tuned for more details on food distribution.

Researchers and scholars: complete the 2023 Research Community If you are part of a team that conducts research at Denver Health, please complete the 2023 Research Community Survey. Results from the survey will guide the Office of Research in the further

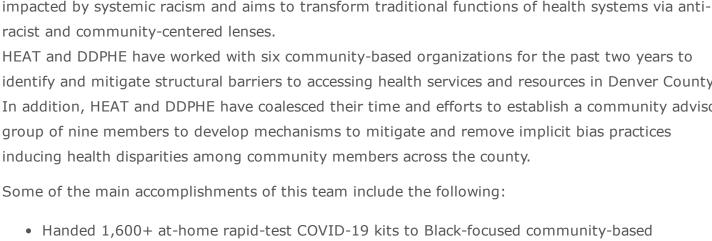
development of research strategy and infrastructure at Denver Health. The survey can be found here.

GET INVOLVED

Blood drive March 27 in support of Children's Hospital Colorado

Denver Health Foundation is hosting a Denver Health Foundation Night at Ball Arena as the **Denver Nuggets** take on the **Philadelphia 76ers at 7:30** WITH THE DENVER NUGGETS p.m. on Monday, March 27. It's a great opportunity to enjoy a Nuggets game and contribute to a good

DH staff pack bags for a good cause at Food for Thought **3B Flex staff** recently spent a very cold morning helping to ensure that kids from 73 Denver schools who might have gone hungry had enough food for the weekend. The 14



Denver Health in the media

eating disorders and to provide hope, support and visibility to those affected. See the segment here. March 4, The Colorado Sun In a story about the economy, The Colorado Sun takes a closer look at WorkLife Partnership, a growing company that Denver Health collaborates with to provide all employees access to free and confidential

the wide range of roles social workers have in the medical industry and beyond. Watch the segment here.

opt out, so we can provide the greatest flexibility for our employees. Read the story here.

March 27: Denver Health Foundation Night at Denver March 31: Nursing scholarship deadline Nuggets March 30: 9Listens session March 31: Fidelity retirement planning appointment

CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER. SUBMIT A REQUEST TO THE **WEEKLY 411**

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