

DENVER HEALTH'S

The week's most critical information delivered to your inbox.

Thursday, October 20, 2022 CEO 'Listening Tour' aims for more employee feedback



To underscore the importance of staff involvement in Denver Health's future, CEO Donna Lynne will begin a "Listening Tour" across our health care system from Nov. 28 to Dec. 5. This will be another opportunity for all staff to share feedback with Donna on our challenges and triumphs. The eight, hourlong sessions will be held at several locations so all employees have an opportunity to attend. And for those who wish to remain anonymous, a Webex will be provided for questions/feedback that a moderator can read without caller identification. Meeting invites will be sent out in the coming week.

STAY INFORMED

Employee Engagement Survey update

Thank you to everyone who participated in the 2022 Employee and Provider Engagement Survey. The final participation rates were 74% for the employee survey and 64% for the provider survey. Stay tuned for more information about opportunities to hear the results in the next few weeks!

Prize winners: Please remember to pick up your swag bags from the HR offices in Pav B Monday-Friday between 7:30 a.m.-4:30 p.m., or contact Employee Relations at 303-602-6947 to schedule a time to pick up your prize. Winners of the five individual lunches with CEO Donna Lynne are: Corinne Percy, Webb Peds Primary Care Clinic; Christy Thoden, Southwest FHC Lab; Samantha Martinez, Food Services; Lisa Lucero, Admissions & Registration Svcs; and Katherine Anderson, Westwood Family Practice. Congratulations! You will be contacted with further information and to schedule lunch with Donna.

View prize winners

Help patients access free resources with downloadable flyers



Please share the new Get Free Help Fast flyers in English and Spanish with patients and fellow team members. The flyers link to the free online resource DenverHealth.findhelp.com. Part of Denver Health's mission includes impacting the health of our community as a whole and through our partnership with FindHelp. Patients and staff can find free or reduced-cost food, housing, jobs, transportation and more! These are just some of the things that make up the social determinants of health. Learn more about our partnership in this article or contact Jessica Johnson-Simmons at Jessica.Johnson-Simmons@dhha.org.

Don't forget to guess for chance to win prizes at Fall Festival

As part of the Denver Health Employee Fall Festival on Oct. 28, employees may guess how many pumpkins are in the Fall Festival candy jar. See the jar



up close at RISE, on the first floor of Pavilion B. Participants will be entered into a drawing for a chance to win prizes. Winners will be announced at the Fall Festival. Good Luck!

Stop by the Fall Festival between **2 to 4 p.m.** (for day-shift employees) or **6** to 9 p.m. (for night-shift employees) for music, goodies, coffee and cider, and a swag giveaway contest outside of Pavilion D. Employees can join the event in fall-themed or Halloween attire (see HR guidelines here).

Submit your guess here

Financial education webinars for building investment confidence

The first in a series of education webinars from Denver Health and Fidelity took place on Tuesday. The next webinar, "Retirement Income Planning for Her: Helping you Demand More from Your Money," is set for noon on Nov. 2. Click here to register. These sessions provide information, strategies and tips to help you manage your financial future with confidence.

Can't make the webinar? You can schedule an appointment with a Fidelity retirement planner at any time by visiting fidelity.com/reserve. Please note that on-campus meetings are back in addition to virtual meeting options! Work the night shift and want to meet with a Fidelity retirement planner onsite? Click here for on-campus appointments just for night staff.



HHS official discusses reproductive health during visit

Denver Health is proud to serve the health care needs of our government officials. Just recently, Jessica Swafford Marcella, deputy assistant secretary of population affairs for the U.S. Department of Health and Human Services, received a flu shot and a COVID-19 booster at a Denver Health mobile health center outside the Center for African American Health. She also was part of a roundtable discussion on the reproductive health access in Colorado. She advises the HHS secretary on public health priorities and administers grants to support family planning services.

Denver Health HITeam hosting presentation on Ebola outbreak

The High Risk Infection Team (HITeam) at Denver Health is hosting its next Funky Bug Presentation on the current Ebola outbreak from noon-1 p.m. on Friday, Oct. 21. The session will be in person in the Lab Conference Room (A2537) in Pavilion A and on Webex. Email HITeam@dhha.org for a link.

RECOGNIZING YOU

SANE nurse Chelsea Collins named to '20 Under Forty' list

Sexual Assault Nurse Examiner (SANE) program nurse Chelsea Collins recently received national recognition on the "20 Under Forty" list by the Emergency Nurses Association. Chelsea has been a nurse at Denver Health for over five years. In her forensic nurse examiner role in our Denver Health Emergency Department she makes a difference in her work each shift, has been instrumental in developing guidelines ED nurses can use with boarded patients, and floated into our Pediatric Emergency Department to help with staffing during COVID.



Collins is also trained and works as a clinical nurse specialist. She also is a strong advocate for legislation to improve the health care system.

Read more

Denver Health LGBTQ+ group giving tour at History Colorado Center

As a way of celebrating and learning more about the progress Colorado has made over the last century, Denver Health's LGBTQ+ Employee Resource Group, PRISM, has partnered with the History Colorado Center to offer a guided tour of the Rainbows and Revolution exhibit for Denver Health Employees and their families at no cost to you. We have limited space, please register here to secure your spot.

The exhibit says, "LGBTQ+ people have always been part of Colorado communities. They have pushed against stereotypes, transforming the way mainstream society views them. Rainbows & Revolutions is about more than just Pride - the exhibit explores how LGBTQ+ people's very existence in Colorado has been a rebellious act beyond the rainbow, from quiet assertions of identity to loud and proud demonstrations for civil rights and equality."

Join us at noon on Saturday, Oct. 28 at noon at History Colorado's main entrance, 1200 N. Broadway, to enjoy and participate in this exciting event.

IN THE COMMUNITY

National awareness and recognitions

Oct. 16-22 is National Pharmacy Week, and we would like to recognize the Central Clinical Support team, which is made up of clinical pharmacists, nurses and pharmacy technicians. The team assists providers with managing medication refill requests. The group recently met and got a photo with CEO Donna Lynne (right).

Oct. 17-21 is Medical Assistants Recognition Week and Oct. 23-29 is Respiratory Care Week.

Saturday, Oct. 22, is <u>International Stuttering Awareness Day</u>.

October is also when we celebrate Family History Month, National Disability Employment Awareness Month, Eye Injury Prevention Month, Healthy Lung Month, Medical Ultrasound Awareness Month, National ADHD Awareness Month, National Bullying Prevention Month, National Dental Hygiene Month, National Down Syndrome Awareness Month, National Physical Therapy month, Pregnancy and Infant Loss Awareness Month and Prenatal-onset GBS Disease Recognition Month. Please give kudos and thanks to all colleagues and departments that we celebrate this month.

Is there a department that you'd like us to recognize during a special week or month? Let us know in an *Employee Outreach Request form* and we'll spotlight them in the 411.





"This has truly been an amazing establishment in every way possible! The midwives are amazing the assistants are amazing. They care about your wellbeing whether your pregnant or 6 month to a year after having baby!

They call to remind you of appointments you need to be scheduling what kind of help they can provide and everything you need done is in that building. The website for lab results and appointment scheduling is so easy to use! You will not be disappointed going here! I won't go anywhere else for care! Denver Health Hospitals and Clinics really surprised me! Blew my mind actually!! Truly great staff, building, everything!" Kelsey Dudding, 5/5 stars on Google on Oct. 14

DENVER HEALTH ARE CENTER

"Really great care team here—from the front desk to the exam room. I was treated with respect and kindness the whole time. Treatment was quick because the medical staff is intelligent and efficient. Thank you!" - Rebeccah Carlson, 5/5 stars on Google on Sept. 30

"By the time I went to Urgent Care I had been suffering for 3 days with severe back pain. Every nurse and the PA treated me with such care and respect. I was trying to stay calm and communicate clearly while the pain felt like nonstop burning. This kind nurse told me if I needed to cry let it out because the release could help. After 2 shots and medication feeling better today. So thankful for the care and professionalism I received." - Michelle D., 5/5 stars on Google on Sept. 23



"Cardiology saved my life. They trusted there instincts and placed my a special heart monitor and 5 hours later the diagnosis was discovered and I received a pacemaker. There fast action with my case, saved my life that night. The care I received was incredible. I definitely trust them with my life. 5 stars is not enough, should be 10 stars or more."

- Joe Thrasher, 5/5 stars on Google on Sept. 30

Health care in the news: What's trending around the state and nation

- COVID News: Colorado's COVID hospitalizations remain relatively flat, but East Coast offers warning.
- COVID News: Colorado's omicron booster shot campaign picking up after slow start.
- Polling News: Health care costs top of mind for voters.
- Medicare News: Drugmakers look to curb Inflation Reduction Act.

Want to share health care and health policy news? Email us stories from around Colorado and the nation at public relations@dhha.org.

October | November

Oct. 28: Employee Fall Festival

Nov. 1: Deadline for flu shots

Oct. 31: Halloween

CLICK HERE FOR A PDF VERSION OF THIS NEWSLETTER.



Submit content for consideration in the Weekly 411 through the employee outreach request form here. Accuracy and quality matter, so please provide all material as early as possible. Your submission should detail who, what, when, where, why and how, with correct spelling and explanation of acronyms. We encourage you to include photos and any links or attachments that may help to communicate your message. Content received after noon on Fuesday will be considered for the following week's edition.



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