



Denver Health and Hospital Authority Board Meeting
MEETING MINUTES
601 Broadway, 9th Floor, Conference Room 927
Thursday, December 15, 2022
1:32 p.m. – 4:35 p.m.

Board of Directors	Staff	Staff	Guests
Present: In Person Unless Otherwise Stated	Donna Lynne, Dr.P.H.	Chuck Scully	Maria Schimpf
Patricia “Pia” Dean	Dr. Bob Belknap	Enid Wade	Natalie Nicholson
Patti Klinge	Dr. Rick Dart	Dr. Heather Young	Randall Frietzsche
Frank deGruy	Michelle Fournier Johnson	Jackie Zheleznyak	Emma Paras
Eli Provencio-Vasquez	Amy Friedman	Lorena Zimmer	Dr. Steve Federico
Tom Kim (<i>via Webex</i>)	Kris Gaw	Elbra Wedgeworth	
Jim Chavez	Dr. Simon Hambidge	Katherine Marinelli	
Hollie Velasquez-Horvath	Dr. Romana Hasnain Wynia		
Kathy Nesbitt	Faraz Khan		
	Gary Kielty		
Absent:	Dr. Tom MacKenzie		
Doug Friednash	Greg McCarthy		
Irene Aguilar	Dr. Abraham Nussbaum		
Danielle Shoots	Dr. Connie Price		

Agenda Topic	Responsible Person (s)	Status/Comments
I. A. Call to Order and Approval of Minutes	Pia Dean	Ms. Pia Dean, Chairperson, called the meeting to order at 1:32 p.m. Ms. Patti Klinge made a motion to approve the minutes. Mr. Jim Chavez seconded the motion, and the minutes were unanimously approved.



B. Conflict of Interest Disclosure Statement	Pia Dean	Ms. Dean requested disclosure of any conflicts of interest. No conflicts were reported.
C. Public Comment	Pia Dean	No Public Comment was provided
II. Medical Staff/Quality A. Medical Staff Appointments/QSSIC Comments	Dr. Heather Young	Dr. Heather Young, MD, reported 18 new appointments, 4 reappointments, and 2 providers requesting disaster privileges. Dr. Frank deGruy made a motion to approve the medical staff appointments. Ms. Klinge seconded the motion, and the appointments were unanimously approved.
B. Medical Staff Executive Committee (MSEC) Update	Dr. Heather Young	Dr. Young shared that the Committee saw a presentation by the Provider Engagement and Wellness Committee on burnout. 67% of the medical staff is experiencing burnout according to the AMA. The Bylaws Committee is starting to work on rewriting the entirety of the medical staff bylaws.
III. Consent Calendar A. Annual Election of Board Officers		Ms. Hollie Velasquez-Horvath made a motion to approve the annual election of Board officers. Dr. deGruy seconded the motion, and the motion was unanimously approved.
IV. New Business A. CEO Report	Dr. Donna Lynne	Dr. Donna Lynne, herself or by calling on others, provided updates on key issues across the organization. Dr. Lynne introduced Ms. Emma Paras, Emergency Operations Manager, and Dr. Steve Federico, Chief Government and Community Affairs Officer. Denver Health has been providing healthcare to the migrants who have entered Denver recently. Ms. Paras shared that the Mobile Health Center and Emergency staff have helped provide healthcare to over 250 individuals. Dr. Lynne shared information regarding the Employee and Provider Engagement Survey Results. Dr. Lynne also shared some of the key topics of discussion from the CEO Listening Sessions that saw over 3,000 attendees across the eight sessions. The City Operating Agreement has been



<p>B. RESTORE Presentation</p> <p>C. Annual Information Security Presentation</p>	<p>Maria Schimpf</p> <p>Randall Frieztzsche</p>	<p>approved and signed by City Council. There was a brief discussion about a session held with prominent Latino Community Leaders. Dr. Lynne also went on a ride along with our Paramedics. Dr. Tom MacKenzie shared some updates about patient rounding and improving patient satisfaction. Ms. Kris Gaw provided an update on the Financial Improvement Plan. Dr. Natalie Nicholson provided an update on our Nursing program direct placement in the Acute unit. Mr. Chuck Scully shared that the Denver Sheriff's Department has received a grant to transfer records to electronic medical record.</p> <p>Ms. Maria Schimpf gave a presentation on the RESTORE (formerly known as RISE) program at Denver Health. RESTORE or Resilience & Equity Through Support & Training for Organizational Renewal, works to promote increased and sustained mental well-being of the health professional workforce as well individual, collective and organizational resilience through timely and confidential peer-delivered emotional support, psychological first aid, and training.</p> <p>Mr. Randall Frieztzsche gave a presentation on Information Security at Denver Health. Ransomware is the most prominent cyber threat in Healthcare. Cyber breaches cost anywhere from \$500-\$22,000 per piece of information obtained; the cost of a healthcare record on the black market is \$500. He also briefly discussed Denver Health's web security and our ransomware strategy.</p>
<p>V. Committee and Board Member Reports A. Finance, Audit, and Compliance Committee Report</p>	<p>Faraz Khan</p>	<p>Ms. Faraz Khan gave a brief overview of the November financials and the 2023 budget. Ms. Khan stated that our expenses are higher than budget due to contract labor, but that this cost is decreasing and will likely continue to do so. There were lower inpatient and outpatient surgeries in November, which came in</p>

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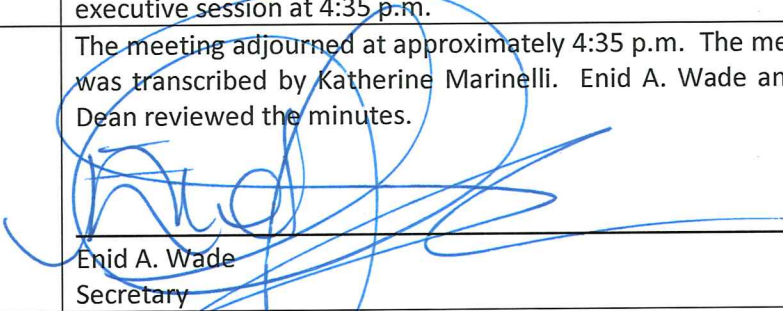
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B. Quality, Safety and Service Improvement Committee (QSSIC) Update DCHS Report	Dr. Frank deGruy	<p>under budget. There was a brief discussion about the financial situations for January 2023.</p> <p>Dr. deGruy reported that Dr. Young provided an update on the state of infectious diseases in our community, including Flu, RSV, Covid-19, and Monkeypox. The Joint Commission is expected to visit within the first quarter of 2023. Dr. Tom MacKenzie gave a presentation on the Culture of Safety and the Annual Plan for the Department of Quality and Safety. Ms. Amy Friedman gave a presentation on Patient Experience Survey Responses for 2022. Dr. deGruy also reported his committee received a brief update on Clinical Equity Analysis.</p>
C. DCHS	Patti Klinge/Dr. Simon Hambidge	<p>Dr. Simon Hambidge reported that the committee saw a presentation from the Integrated Behavioral Health Team. Virtual Care Navigation Team also presented to the committee and shared that video appointments are popular with our Medicare patients, which accounts for approximately 5-6% of total telehealth visits.</p>
D. DHMP Report	Greg McCarthy	<p>Mr. Greg McCarthy shared that the Medical Plan has an approved budget for FY 2023. Membership for the Plan is growing and has reached 133,000 members.</p>
E. Nominating and Governance	Pia Dean	<p>No report was given as the committee has not met.</p>
F. Human Resources Committee	Patti Klinge	<p>No report was given as the committee has not met.</p>
G. Research and Education	Eli Provencio Vasquez	<p>Dr. Eli Provencio-Vasquez shared that the committee saw a presentation from Dr. Romana Hasnain-Wynia on research activities at Denver Health. Dr. Abraham Nussbaum gave a presentation on GME Use, Reform, and Future.</p>

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H. Community Engagement Committee	Jim Chavez	Mr. Chavez reported that the committee discussed the goals and objectives of the committee and how to expand the committee.
I. Denver Health Foundation Report	Crystal Potter Rivera	Ms. Crystal Potter Rivera shared that the Foundation has hit many goals, including achieving a fundraising milestone. She reported that the Articles of Incorporation and Bylaws for the Foundation have been updated.
J. Chair's Report	Pia Dean	Ms. Dean thanked everyone for their participation and wished everyone a happy holiday season.
VI. Executive Session A. Litigation Update B. Personnel Matters C. Operating Agreement Update D. Compensation Matters	Donna Lynne & Enid Wade	Ms. Klinge made a motion at 4:12 p.m. to enter into executive session pursuant to C.R.S. section 24-6-402 (4), (a), (b), (c), (e), (f), and (g), which allows for review and discussion of legal advice on regulatory, legal, and compliance matters, and on pending, threatened, or imminent litigation and settlements; real estate; to deliberate and discuss personnel matters; and matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under deliberative process privilege pursuant to common law and C.R.S. section 24-72-204 (3) (a), (4), and (13). The board came out of executive session at 4:35 p.m.
Adjournment	Pia Dean	The meeting adjourned at approximately 4:35 p.m. The meeting was transcribed by Katherine Marinelli. Enid A. Wade and Pia Dean reviewed the minutes.  Enid A. Wade Secretary



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I, Enid A. Wade, General Counsel of Denver Health and Hospital Authority, attest that the discussion during the portion of the Executive Session that was not recorded, concerned attorney-client communication.

Enid A. Wade
Secretary