

Denver Health and Hospital Authority Board Meeting MEETING MINUTES

601 Broadway, 9th Floor Conf Rm Thursday, July 25, 2024 1:30 p.m. – 5:12 p.m.

Board of Directors	Staff	Staff	Guests
Present: In Person Unless	Donna Lynne, DrPH.	Chuck Scully	Emma Paras
Otherwise Stated			
Patti Klinge	Bob Belknap, M.D.	Enid Wade	Sean VanBerschot
Frank deGruy, M.D.	Kathy Boyle, RN, Ph.D	Heather Young, M.D.	Allison Sabel, M.D.
Doug Friednash	Steve Federico, M.D.	Katherine Marinelli	
Pia Dean	Amy Friedman		
Jim Chavez	Kris Gaw		
Dean Eli Provencio-	Simon Hambidge, M.D.		
Vasquez, R.N.			
Lily Cervantes, M.D.	Romana Hasnain-Wynia, Ph.D		For Public Comment:
Hollie Velasquez-Horvath	Ansar Hassan		Jacob Oldefest
(Until 2:45pm)			
	Greg McCarthy		Sydney Guadette
Absent	Jacque Montgomery		Sanchit Pandey
Tom Kim	Abraham Nussbaum, M.D.		
Kathy Nesbitt	Connie Savor Price, M.D.		
Danielle Shoots	Crystal Potter Rivera		
	Andy Tiehen		

Agenda Topic	Responsible Person (s)	Status/Comments
I. Call to Order and Preliminary Matters A. Approval of June 27, 2024, Meeting Minutes	Patti Klinge	Ms. Patti Klinge, Chairperson, called the meeting to order at 1:30 p.m. Ms. Pia Dean made a motion to approve the minutes, the motion was seconded and approved unanimously.
B. Conflict of Interest Disclosure Statement		Ms. Klinge requested disclosure of any conflicts of interest. No conflicts were disclosed.
C. Key Personnel Updates		Dr. Heather Young introduced Dr. Morris Askenazi, who will assume the position of Medical Staff President in October. Dr. Frank deGruy announced that Dr. Lily Cervantes was recognized in the Spring Issues of The Pharos Magazine.
D. Public Comment		Jacob Oldefest, Sydney Gaudette, and Sanchit Pandey provided public comment.
E. Video Highlights		The Denver Health Employee Engagement Survey had a kickoff that included a video containing members of Executive Staff and other leaders engaged in a Denver Health version of Carpool Karaoke. A video featuring Denver Health's Bariatric Surgery Center was also shown.
II. Medical Staff/Quality A. Medical Staff Appointments	Heather Young, M.D.	Dr. Heather Young reported 27 new applicants for appointments, 76 reappointments, 24 physicians leaving the medical staff. Ms. Pia Dean made a motion to approve the requested appointments to the Medical Staff and to approve the requested privileges. The motion was seconded and then was unanimously approved.
B. Medical Staff Executive Committee (MSEC) Update	Heather Young, M.D.	Dr. Young shared that since the Board is not having a meeting in August, a resolution is in the board packet and on the Consent Agenda. Approval of the resolution would, consistent with the Denver Health Bylaws, allow the QSSIC to approve Medical Staff

		Physician and Provider Wellness. Dr. Patricia Westmoreland has been named the ACUTE Medical Director. There was a brief discussion regarding the CUMedicine annual contract. Dr. Kathy Boyle reported that DH Nursing has reduced agency/traveler RN's to 32 RNs, where that number has recently been much higher. Dr. Boyle also reported the reduction in RN Turnover is now down to 20.35%, which is a 7% reduction over the last year. The Float Pool Nursing Staff Services have expanded to Denver Cares and the Psychiatric Emergency Department. Dr. Allison Sabel, Medical Director for Clinical Data Quality and Analytics, reported for Dr. Read Pierce, on the ACS Quality Scorecard, which is composed of a dozen individual metrics across the clinics. Dr. Sabel also reported that the 2024 Medicare (CMS) Star Rating is being released at the end of July, which shows data from two (2) years ago. Mr. Greg McCarthy briefly reported that the June metrics are not available yet, but the projection is they will show a loss consistent with what we have seen year-to-date. DHMP is working on a 2024 Budget re-forecast. Dr. Romana Hasnain-Wynia reported briefly on the Research Matters Campaign. 66-68% of patients enrolling in research and clinical trials, identify as Hispanic or an underserved/minority demographic. Ms. Crystal Potter Rivera provided a brief update on the Denver Health Foundation Comprehensive Campaign: as of June 30 th , \$3.8 Million in cash and pledges has been raised towards the 2024 goal of raising \$15.5 Million.
B. Strategic Plan Update	Sean VanBerschot	Mr. Sean VanBerschot provided a quarterly update on the Denver Health Strategic Plan. Mr. VanBerschot outlined six roles of the Strategy and Transformation Office. The Steering Committee is intended to provide oversight for success of all strategic initiatives and to identify key discussions and decisions.
C. State of the Department	Bob Belknap, M.D.	Dr. Bob Belknap provided a presentation on the State of the Department of the Public Health Institute at Denver Health. Dr. Belknap reported that Public Health is part of the Academic Affairs

		Department led by Dr. Hasnain-Wynia. Dr. Belknap briefly outlined the mission, vision, and core capabilities. The department has 150 staff members that work in four (4) areas: Chronic Disease Prevention, Behavioral Health Promotion, Clinical Programs (including the TB Clinic, Immunization & Travel Clinic, ID Clinic, and the Sexual Health Clinic), and Research. Dr. Belknap also highlighted the amazing work that the Data Science and Informatics team does on the research studies.
D. 10 Minute Break		
E. CrowdStrike Briefing	Chuck Scully & Emma Paras	Mr. Chuck Scully provided a brief update on a new vendor, CrowdStrike. This vendor provides a cyber security utility program that monitors for malware and security breaches. Recently, CrowdStrike released a routine update file that was automatically loaded on servers and workstations on the Denver Health System. This update resulted in many machines being frozen/shut down and not working. The IT team responded quickly and was able to physically go to the effected workstations to perform the work needed to resolve the issues. Ms. Emma Paras provided an Emergency Management update on this July 19 th incident. The Office of Emergency Management sent out a communication to all employees to keep them informed of this issue.
F. Graduate Education Updates: Accreditation and CLER Visit	Dr. Abraham Nussbaum	Dr. Abraham Nussbaum provided a report on the Office of Education. This Office works with five (5) different accrediting bodies for a handful of Fellowships and Residencies at Denver Health: ACGME, CODA, ASHP, CPME, and APA. Clinical Learning Environment Review (CLER) conducted a visit in July for an assessment of how Clinical Learning Environments influence residents and fellows. We do not yet have the results of that visit at the time of this meeting but will receive that report sometime in August.

G. Nabla AI Scribe Program V. Community and Board Member Reports	Matt Everhart & Dr. Daniel Kortsch	Dr. Daniel Kortsch briefly described what Nabla Ambient Al does and how it can be helpful to our clinicians with chart documentation. Mr. Matt Everhart briefly reported on the financial agreements and costs of this program. There was a brief discussion on provider excitement regarding this program and its implementation.
A. Finance, Audit, and Compliance Committee	Ansar Hassan	Mr. Ansar Hassan briefly discussed the financial trends in June and stated that Denver Health saw lower expenses and lower volumes. Expenses are still higher than budget, but we did not see a loss in the month of June. Outpatient surgeries are down 4.8% and Outpatient visits are down 5.1%, which is offset by strong ED volumes. Mr. Hassan also briefly reported on the Strategic Plan Metrics.
B. Quality, Safety, and Service Improvement Committee (QSSIC)	Frank deGruy, M.D.	Dr. deGruy shared that the committee saw presentations: by Ms. Emma Paras on Downtime/Emergency Preparedness; by Dr. Kathy Boyle on The Annual Staffing Plan Update; and by Mr. Matt Everhart and Dr. Daniel Kortsch on Artificial Intelligence use.
C. Community Health Services	Pia Dean	Ms. Pia Dean reported that the CHS Board saw a presentation from Tara Thomas Gale and Sarah Warsh on Family Planning and Health Education. Ms. Dean reported briefly on some statistics that were provided as part of this presentation. The committee also discussed the process for Health Resources and Services Administration (HRSA) Grant applications.
D. Human Resources Committee	Andy Tiehen	Mr. Andy Tiehen provided a brief report from this committee. The engagement survey launched July 22, 2024, and the HR team set a goal of 75% organization wide participation.
E. Chair's Report	Patti Klinge	No report was given.
VI. Executive Session		

 A. CEO Matters B. Litigation Update (As Needed) C. HR/Personnel Matters D. Board Only Deliberation 		Ms. Dean made a motion at 4:10 p.m. to enter into executive session pursuant to C.R.S. section 24-6-402 (4)(a), (b), (c), (e), (f), and (g), which allow for review and discussion of legal advice on regulatory, legal, and compliance matters, and on pending, threatened, or imminent litigation and settlements; to deliberate and discuss personnel and peer review matters; and matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the deliberative process privilege pursuant to common law and C.R.S. Section 24-72-204 (3)(a), (4), and (13). The motion was seconded, and the motion passed unanimously. The board came out of executive session at 5:12 p.m.
VII. Adjournment	Patti Klinge	The meeting adjourned at approximately 5:12 p.m. Katherine Marinelli transcribed the meeting. Enid A. Wade and Patti Klinge reviewed the minutes. Enid A. Wade Secretary
	C	I, Enid A. Wade, General Counsel of Denver Health and Hospital Authority, attest that the discussion during any portion of the Executive Session that was not recorded, concerned attorney-client communication Enid A. Wade Secretary