## AGENDA

### 1:30 – 2:05

I. Call to Order and Approval of Meeting Minutes  
   A. Denver Health and Hospital Authority (April 24, 2014)  
   B. Conflict of Interest Disclosure Statement  

II. Public Comment (none scheduled)  

III. Patient Experience Update—Amy Friedman (30 minutes)  

#### PURPOSE  
To discuss a recent patient experience that occurred at Denver Health and to provide an update on patient satisfaction scores.  

#### BACKGROUND  
This is a standing item with a new issue and patient experience presented each meeting.  

#### ANTICIPATED OUTCOME  
Board discussion and consideration. No Board action is anticipated.

### 2:05 – 2:10

IV. Authority Issues  
   A. Medical Staff Appointments/EQIC Comments—Dr. Bill Burman (5 minutes)

### 2:10 – 3:50

V. New Business  
   A. Consent Calendar (5 minutes)  
      1. Approval of PickPoint Will-Call System Contract  

#### BACKGROUND  
The Consent Calendar allows the Board to approve multiple routine agenda items using a single motion and vote without the need for discussion. Board members are provided with the materials for each Consent Calendar item prior to the Board meeting. Upon request, any item may be discussed and voted upon separately by the Board.  

#### PURPOSE  
To approve the Consent Calendar using a single motion and vote.  

#### ANTICIPATED OUTCOME  
Approval of the Consent Calendar.
B. CEO Report – Dr. Gonzalez (20 minutes)

**PURPOSE**
To provide an update on organizational issues and pillar metrics.

**BACKGROUND**
This report is recurring and addresses topics determined by the CEO.

**ANTICIPATED OUTCOME**
Board discussion and input.

C. Annual Conflict of Interest Disclosure Form – Scott Hoye (5 minutes)

**PURPOSE**
To allow the Board to disclose potential conflicts of interest pursuant to an annual Board requirement.

**BACKGROUND**
This is an annual form and is prepared by the Office of Integrity.

**ANTICIPATED OUTCOME**
Board member completion and discussion.

D. Transitional Care Presentation and Proposed Contract Approval Form – Amanda Thompson - (20 minutes)

**PURPOSE**
To discuss the proposed partnership with Vivage Quality Health Partners regarding transitional care options.

**BACKGROUND**
The Board was briefed on this potential partnership at the March 28, 2013 Board meeting.

**ANTICIPATED OUTCOME**
Board discussion and a vote to approve the contract with Vivage Quality Health Partners.

E. Director of Service Presentation – Dr. Colwell (20 minutes)

**PURPOSE**
To provide the Board with an overview and update regarding the Emergency Department’s achievements, goals, and future plans.

**BACKGROUND**
Each Director of Service provides periodic reports to the Board.

**ANTICIPATED OUTCOME**
Board discussion and input.
F. Community Health Improvement Plan – Dr. Burman (20 minutes)

PURPOSE
To provide the Board an overview of the Denver Community Health Improvement Plan.

BACKGROUND
The 2008 Public Health Improvement Act requires local public health agencies to develop a community health improvement plan. Denver Health’s Public Health Department and the City of Denver’s Department of Environmental Health recently completed a Community Health Improvement Plan focusing on two public health issues: Access to Care and Healthy Eating/Active Living.

ANTICIPATED OUTCOME
Board discussion and input.

G. Joint Commission Update – Kendra Moldenhauer (10 minutes)

PURPOSE
To provide the Board with a brief overview of the recent Joint Commission Survey.

BACKGROUND
The Joint Commission was on site conducting multiple surveys of the organization from May 6th - May 9th.

ANTICIPATED OUTCOME
Board discussion and input.

VI. Committee and Board Member Reports
A. Education and Quality Improvement Committee (EQIC) – Dr. Douglas Jones (5 minutes)
B. Finance Committee – Kevin Kauffman (10 minutes)
C. Nominating and Governance Committee – Jim Crowe (5 minutes)
D. DHMP Report – Caz Matthews (5 minutes)
E. Colorado Hospital Association – Caz Matthews (5 minutes)
F. CHS Report – Susan Powers (5 minutes)

PURPOSE
To advise the Board as to the status of each of the committees listed above.

BACKGROUND
These committee reports are standing agenda items.

ANTICIPATED OUTCOME
Board discussion and input following each committee report.
VII. Reports
   A. Update on Growth and Access (If needed) - Tim Harlin

   PURPOSE
   To provide Board members with various report for their information and review. Any Board member may, by exception, request that a report be discussed during the Board meeting; otherwise, reports are for information only.

   BACKGROUND
   Reports will be provided to the Board for informational purposes only. The preparer of the report may, by exception, request time to discuss with the Board.

   ANTICIPATED OUTCOME
   Board review and discussion when needed.

VIII. Executive Session
   A. Deliberative Process - Board Voting Re: Long Range Strategic Plan – Dr. Gonzalez (10 minutes)
   B. Deliberative Process - Update on the Search for Executive Director of Community Health Services – Dr. Burman (10 minutes)
   C. Attorney-Client - Electronic Health Record Negotiation Strategy Update - Scott Hoye (5 minutes)

   PURPOSE
   To discuss confidential matters subject to the deliberative process privilege and to discuss a confidential matter subject attorney-client privilege.

   BACKGROUND
   Colorado Revised Statute § 24-6-402(4) allows the Board to discuss confidential matters in Executive Session; C.R.S. §24-72-204 (3) (a) (IV) and (XIII) allows the Board to review and discuss confidential materials pursuant to the deliberative process privilege; and C.R.S. §24-6-402(4)(b) allows the Board to receive confidential legal advice pursuant to the attorney-client privilege.

   ANTICIPATED OUTCOME
   Board discussion and input regarding the above-referenced matters. Any matter requiring Board approval will be subject to a vote and related discussion in open session.

ADJOURNMENT