

FOR IMMEDIATE RELEASE

Denver Health Selected for Schwartz Center's Inaugural Healing Healthcare Initiative

Leaders to reimagine operations to improve health staff mental health & well-being

DENVER — Denver Health has been selected as one of six health organizations in the U.S. to participate in the Schwartz Center for Compassionate Healthcare's inaugural Healing Healthcare Initiative. The initiative aims to provide solutions that support and empower leaders with the resources and tools to better support their health workers' well-being, so they can focus on delivering equitable, compassionate patient care.

"Prioritizing the well-being of our physicians and providers improves the quality of care delivered to Denver Health's patients," said Denver Health Chief Medical Officer Connie Savor Price, MD. "If our staff feels well, then it increases patient satisfaction and decreases the risk of medical errors."

Denver Health was selected for this initiative, in part, because of its trauma and resilience informed systems that support healing for staff and patients as well as for its innovative RESTORE program. Denver Health RESTORE trains staff to provide immediate, confidential peer-to-peer support to all Denver Health personnel who experience distress, which can include the loss of a patient, workplace violence, or an adverse clinical care situation.

The Healing Healthcare Initiative will further Denver Health's current efforts to improve staff well-being by providing leadership with tools to develop and implement a roadmap to ensure its organization, workforce and patients can continue to thrive. Specifically, Denver Health leadership will be equipped with evidenced-based resources, tools and support centered around six key principles:

- Diversity and Equity
- Inclusion, Voice, and Choice
- Mental Health and Well-being
- Psychological and Physical Safety
- Team Cohesiveness and Collaboration
- Trust and Trustworthiness

To learn more about the Healing Healthcare Initiative, please visit <u>www.theschwartzcenter.org/hhi</u>.



About Denver Health

Denver Health is a comprehensive health and hospital system that provides high-quality care for all people, regardless of their ability to pay. We deliver medical care to one-third of Denver's population, proudly serving as the city's safety-net hospital and providing preventive, primary and acute care services.

For more than 160 years, Denver Health has been deeply rooted in the health and well-being of the community, providing high-quality clinical care, top-notch education and training for health care workers, and furthering critical research to benefit our patients. We are guided by our mission to serve our community with excellence, compassion, and stewardship as we work to ensure all people have access to the care and programs they need to be happy, healthy and successful.