

ADULT PATIENTS		
Patient Destination	Visitor Allowance See below for additional "EXCEPTIONS CRITERIA"	Visitor Process
Emergency Department Adult ED Adult Urgent Care Clinic Winter Park Medical Center	NO VISITORS Except on a case-by-case basis	Provide visitor with colored bracelet and ask to put on. Visitors may not share or swap out bracelets.
Adult Critical Care Units SICU, MICU, PCU Acute Care Units 6A, 7A, 8A, 9A, 4B, 2C	ONE (1) Visitor Per Day Non-Covid Patients Only	
Behavioral Health – Adult Inpatient 4E, 4W, 5A	ONE (1) Visitor Per Day Standard Visitor Hours / Guidelines apply for these units (see below for more info)	
Labor and Delivery Mom / Baby OB Screening	ONE (1) Partner or Family Member	
Outpatient Surgery / Procedure Pavilion B PACU/OR Pavilion M PACU/OR Pavilion M GI Lab	Designated Responsible Person (DRP) is strongly encouraged to not enter building	

MINOR PATIENTS (UNDER 18 YEARS OLD)		
Patient Destination	Visitor Allowance See below for additional "EXCEPTIONS CRITERIA"	Visitor Process
Behavioral Health - Adolescent Inpatient Pediatric Acute Care Units Pediatric Critical Care Units NICU, PICU Pediatric Patients in Adult Critical Care Units Pediatric Emergency Department and Urgent Care Outpatient Surgery / Procedure Pavilion B PACU/OR Pavilion M OR Pavilion M GI Lab	TWO (2) Adult Visitors (Parent or Legal Guardian)	Provide visitor with colored bracelet and ask to put on. Visitors may not share or swap out bracelets. No bracelet for Adolescent Psych visitors.

GENERAL VISITOR INFORMATION

Visiting Hours Adult Patients (Acute Care and Critical Care Units):

- 10:00 am – 1:00 pm and 4:00 pm – 7:00 pm

Visiting Hours Adult Patients (Inpatient Behavioral Health):

- Monday – Friday: 12:00 pm – 1:30 pm and 5:00 pm – 6:45 pm
- Saturday – Sunday: 12:00 pm – 3:00 pm / 5:00 pm – 6:45 pm

All approved visitors:

- Must wear a mask, be in good health, and participate in a health screening. If a health screening determines symptoms of an illness are present (example: temperature, cough, shortness of breath, etc.) the visitor will not be allowed to stay.
- Visitors to patients located in Pavilions A and B should enter through Pavilion A Screening Station. Visitors to patients located in Pavilion C should enter through Pavilion C Screening Station.
- Visitor movement will be restricted. Visitor must stay in patient’s room unless directed by hospital staff to leave during aerosol-generating procedures or other procedure during which visitors are usually asked to leave. If visitor is asked to step out of room they may either go to the Good Day Café / Gift Shop / Subway OR leave the hospital and return later.
- Are expected to leave the hospital after their visit (e.g. not spend the night or wait in lobbies)

EXCEPTIONS CRITERIA

Individuals with disabilities who require in-person supports (Covid and Non-Covid): ONE (1) assistance person MUST be allowed for patients who:

- Are deaf, blind, and/or deafblind
- Cannot rely on speech to communicate
- Have mobility impairments
- With psychosocial, intellectual, developmental, or cognitive disabilities, including those who have a history or record of such an impairment, or a person who is perceived by others as having such an impairment
- Rely on in-person supports for orientation, emotional support and anxiety management, and assistance with making decisions

End of Life / Comfort Care / Critical Illness or Injury Patient (Non-Covid Only): Decisions regarding up to TWO (2) visitors will be made on a case-by-case basis and communicated to Screeners by following the *Decision-Making Process for Visitors of Critical Illness/Injury, Comfort Care, and/or End-of-Life Patients*.

Visitors under 18: ONE (1) visitor under the age of 18 is allowed ONLY in the following circumstances:

- They are the parent of a child who is a patient
- They are the partner of a woman in labor
- They are with a single parent who has another minor who is a patient

“Unique”/“One-Off” Situations: Decisions regarding ONE (1) visitor for “Unique” and/or “One-Off” situations will be made on case-by-case basis at Provider/Care Team discretion and communicated to screeners. Examples of these situations include (but are not limited to):

- Patients having miscarriage
- Visitors needed to receive hands-on training for medical equipment or other care needed (e.g. Ostomy care, Catheter or drain care, Tube feedings, Functional training with PT/OT, Medication administration (e.g. chemotherapy, Lovenox, insulin), Complex wound care (e.g. wound vac))
- Screeners may use discretion/good judgement when making decisions about restroom use

Post-Partum Appointments: Mothers are allowed with Infant (but no other children)

Legal Situations Category: People who must exercise power of attorney or court-appointed guardianship for a patient are allowed.

Governmental Functions Category: Any visitor performing official governmental functions will be allowed (e.g. Regulatory Agencies, etc.)