



Denver Health and Hospital Authority Board Meeting
DRAFT MEETING MINUTES
601 Broadway, 9th Floor, Room 927
Thursday, February 25, 2021
1:30 – 5:00 p.m.

Board of Directors	Staff	Staff	Guest
Present:	Robin D. Wittenstein, Ed.D., FACHE	Linda Ford	Sarah Jungels, CNA
Patricia “Pia” Dean (<i>in-person</i>)	Faraz Khan	Abraham Nussbaum, MD	Becky Robertson, RN
Irene Aguilar, M.D.	Lara Miller	Greg McCarthy	
Jim Chavez (<i>in-person</i>)	Jackie Zheleznyak	Rob Borland	
Hollie Velasquez-Horvath	Michelle Fournier Johnson	Catharine Fortney	
Patti Klinge	Connie Price, MD	Shachi Mankodi	
John J. Reilly, M.D. (<i>in-person</i>)	Scott Hoye	Bill Burman, MD	
Anne Warhover	Wade Ebersole	Tom Tsai	
Fernando Carreira, M.D. (<i>in-person</i>)	Kathy Boyle	Greg McCarthy	
Kevin Quinn	Romana Hasnain-Wynia		
Paul Washington	Fredric Pieracci, MD		
Eli Provencio-Vasquez	Amy Friedman		
	Tom MacKenzie, MD		
Absent: N/A	Kris Gaw		



Agenda Topic	Responsible Person (s)	Status/Comments
I. A. Call to Order and Approval of Minutes	Pia Dean	Pia Dean, Chairperson, called the meeting to order at 1:32 p.m. Irene Aguilar, M.D. made a motion to change the date, which was listed incorrectly in the first paragraph and to use the correct date, in the January 2021 Minutes. Kevin Quinn seconded the motion, and the minutes were unanimously approved.
B. Conflict of Interest Disclosure Statement	Pia Dean	Ms. Dean requested disclosure of any conflicts of interest. No conflicts were reported.
C. Public Comment	Pia Dean	<p>Ms. Dean advised Board members that a letter was shared via email to DHHA directors just prior to call-to-order regarding Dr. Katie Bakes and her employment with Denver Health. The letter was authored by Emergency Department Residence Program past and present attendees.</p> <p>Sarah Jungels, Denver Health CNA, Member of Denver Health Workers United, Becky Robertson, Denver Health RN-Surgical ICU, provided public comment to the Board.</p> <p>Public comment covered topics that included: request for a livable wage including hazard pay; cost of living in the City and County of Denver; and, short staffed departments.</p> <p>The Board thanked the employees and community members for their public comments.</p>
II. Medical Staff/Quality A. Medical Staff Appointments/QSSIC Comments	Dr. Pieracci Dr. Pieracci	Fredric Pieracci, MD reported 20 new appointments and 58 reappointments, 16 off staff. Dr. Pieracci referenced seven yellow flags and 0 red flags that were addressed and cleared. Dr. Reilly made a motion to approve the Medical Staff Appointments. Dr. Carreira seconded the motion and the Medical Staff Appointments were unanimously approved.



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<p>B. Medical Staff Executive Committee (MSEC) Update</p> <p>C. Quality, Safety and Service Improvement Committee (QSSIC) Update</p>	<p>Dr. Carrieria</p>	<p>Provider wellness and burn out continues to be a major focus of MSEC. Last month Dr. Pieracci presented on the ACUTE committee, tasked with addressing these issues. Dr. Pieracci reported on two initiatives being utilized to improve provider engagement: the Medical Staff Commons scheduled to open end of 2021; and, leveraging \$25,000 saved as a result of not hosting medical staff dinners being used to solicit and implement proposals addressing provider well-being and burn out. Dr. Wittenstein agreed to personally match the \$25,000 to further the initiatives. Dr. Pieracci announced that Dr. Jeremy Long will be taking over as Medical Staff President beginning in March.</p> <p>Dr. Carrieria reported on license issues cited for vendor, Angel Med Flight, that were cited in a recent CDPHE visit. Dr. Carreira reported that COVID-19 is decreasing, near levels seen last fall; Denver Health has administered approximately 48,000 vaccines. He addressed the vaccination rollout including logistics, and planning for a more widespread community vaccination program. He concluded by reporting on efforts being made to create a safe environment for patients, staff, and providers within the organization.</p>
<p>III. Consent Calendar</p> <p>A. Approval of Resolution Supporting Trauma Designation for Pediatrics</p> <p>B. Approval of Resolution Supporting Trauma Designation for Adults</p>	<p>Pia Dean</p>	<p>Dr. Reilly made a motion to approve items on the Consent Calendar. Dr. Carrieria seconded the motion and the Consent Calendar was unanimously approved.</p>
<p>IV. New Business</p> <p>A. CEO Report</p>	<p>Robin Wittenstein</p>	<p>Dr. Wittenstein provided an update on key issues occurring across the organization by area. With respect to HR, Dr. Wittenstein reported that Mercer Compensation work is on target to be finished by late March. She continued by addressing the Leaders Assessment and the area that has been identified as</p>



<p>B. Patient Experience Update</p>	<p>Amy Friedman and Sharif Abdelhamid</p>	<p>needing additional work is better understanding retaliation and concerns about retaliation, Dr. Wittenstein updated the Board on the volume of media coverage on the opening of OMC and Vaccination Clinic. OR's are now operational and the department moving is going smoothly. She continued by reporting that nine proposals for the initiatives regarding well-being of providers, staff, and faculty. Dr. Price elaborated on the vacant positions and that the Pediatric Search Committee and Anesthesiology Search Committees are in process. Dr. Price reported that implicit bias training is being conducted by M3Search for members of the search committees. She continued with an update that the Annual Quality Report will be made public in April and Ms. Dean encouraged the board to read this report.</p> <p>Dr Wittenstein continued her report by recognizing philanthropy led by the Denver Health Foundation, citing that in 2019, DHF raised \$9.3 million and in 2020 the figure climbed to \$12.3 million. She concluded the CEO report by discussing the Equity Blueprint is underway.</p> <p>Amy Friedman, Chief Experience Office, and Sharif Abdelhamid, Director Patient Experience and Advocacy, provided the Board with an update on Patient Experience metrics. Mr. Abdelhamid reviewed the overall rating of the hospital and the top box scores. He continued with reviewing the 2020 Inpatient performance and provided trends with Obstetrics and the Medical/Surgical departments and what mattered to patients of these departments that included: Nurses treat with courtesy and respect and Doctors treat with courtesy and respect. Mr. Abdelhamid reviewed the highest performing specialties which were Rheumatology, Oncology, and Cardiovascular Disease. These departments benefited greatly by the implementation of telemedicine. Ms. Friedman presented 2020 primary care</p>
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		service score results that in a percentile rank of 11 with specialty care recording an 8-percentile rank. There was broad discussion about addressing these scores in more detail at the upcoming retreat.
V. Committee and Board Member Reports	Kevin Quinn/Faraz Khan	Kevin Quinn reported that the January financials and Treasury report were approved, and Ms. Kahn introduced a new format for the financials. Ms. Khan reported that 2020 operating income (loss) year-to-date and after interest expense equals \$19M. She reviewed drivers of the loss that included non-cash adjustments and supplemental fund adjustments. Ms. Khan and Dr. Wittenstein provided details of the CARES funding and how income will be recorded over 2020 and 2021.
A. Finance, Audit, and Compliance Committee Report		
B. DCHS Report	Patti Klinge	Ms. Klinge reviewed highlights of the presentation covering social determinants of health. She also addressed a recent grant awarded that focuses on the non-clinical factors contributing to wellness. Ms. Klinge commented that this work ties in directly to efforts around the Anchor Institution.
C. DHMP Report	Greg McCarthy	Mr. McCarthy reported total membership is up to 125,000 members and continues to grow. With respect to financials, he reported a January operating income of \$700,000 against a budget of \$400,000. Mr. McCarthy reported that the 2020 year-end audit is almost complete with no surprises. He concluded by touching on efforts regarding member vaccination distribution for the Plan.
D. Nominating and Governance	Irene Aguilar, M.D.	Ms. Dean reported that the Committee has yet to meet but that the orientation manual is being finalized for reference. Dr. Aguilar reminded the group to complete committee reports.




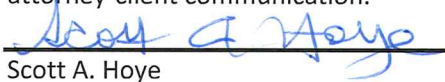
E. Human Resources Committee	Patti Klinge	No report. Committee has not met.
F. Research and Education	John J. Reilly, M.D.	Dr. Reilly reported that while the group had not met, he did highlight the positive variance in grant revenue cited in the CFO report.
G. Community Engagement Committee	Jim Chavez	While the committee did not report, Mr. Chavez provided updates on recent community suggestions on timelines and long-term strategy.
H. Denver Health Foundation Report	Hollie Velasquez- Horvath	Ms. Velasquez-Horvath added that while the Board has not convened, she has had initial introductions with Denver Health Foundation Executive Director, Linda Ford.
I. Chair's Report	Pia Dean	Ms. Dean took the time to recognize the significance of the RISE program on front-line staff, in-particular. She encouraged fellow Board members to participate in clinical rounding. Ms. Dean also provided input on how recent Board communication was received by staff. She concluded by pointing out initial 2021 Retreat topics are included for review in the Board materials.
VI. Executive Session – Deliberative Process and Attorney-Client Privileges		
A. Personnel Matter	Robin Wittenstein	Ms. Klinge made a motion to enter into Executive Session pursuant to C.R.S. Section 24-6-402 (4), (b), (c), (e) and (g) to discuss two personnel matters, which topics are also confidential and subject to the deliberative process privilege pursuant to C.R.S. Section 24-72-204 (3), (a), (4) and (13). Mr. Chavez seconded the motion. The motion was unanimously approved.
B. Personnel Matter	Pia Dean	



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Adjournment	Pia Dean	The meeting adjourned at approximately 5:50 p.m. The meeting was transcribed by Lara Miller. Scott Hoyer and Pia Dean reviewed the minutes.  _____ Scott A. Hoyer Secretary
		I, Scott A. Hoyer, General Counsel of the Denver Health and Hospital Authority, attest that the discussion during the portion of the Executive Session that was not recorded concerned attorney-client communication.  _____ Scott A. Hoyer Secretary