

Denver Health and Hospital Authority Board Meeting MEETING MINUTES 601 Broadway, 9th Floor, Room 927 Thursday, June 23, 2022 1:32 p.m. – 5:00 p.m.

| Board of Directors | Staff | Staff | Guests |
|--------------------------------------|---------------------------------------|----------------------|----------------|
| Present: | Robin D. Wittenstein, Ed.D., FACHE | Enid Wade | Jacob Oldefest |
| Patricia "Pia" Dean (In- Person) | Bob Belknap, M.D. | Jackie Zheleznyak | Frank Warren |
| Hollie Velasquez Horvath (Via WebEx) | Kathy Boyle | Lorena Zimmer | Danny Nozick |
| Jim Chavez (Via WebEx) | Crystal Potter Rivera | Jeremy Long, M.D. | Xochitl Gaytan |
| Patti Klinge (Via WebEx) | Gary Kielty | Lucy Loomis, M.D. | |
| Irene Aguilar, M.D. (Via WebEx) | Michelle Fournier Johnson | Mark Chandler, M.D. | |
| Thomas M. Kim (Via WebEx) | Amy Friedman | David Naeger, M.D. | |
| Frank deGruy (In -Person) | Kris Gaw | Michael Wilson, M.D. | |
| Eli Provencio-Vasquez (Via WebEx | Simon Hambidge, M.D. | Stephen Wolf, M.D. | |
| | Faraz Khan | Katherine Marinelli | |
| Absent: | Tom MacKenzie, M.D. | i i | |
| Fernando Carriera, M.D. | Greg McCarthy | | |
| Anne Warhover | Abraham Nussbaum, M.D. | | |
| Kevin Quinn | Connie Price, M.D. | | |



| Agenda Topic | Responsible Person (s) | Status/Comments |
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| I. A. Call to Order and Approval of Minutes | Pia Dean | Ms. Pia Dean, Chairperson, called the meeting to order at 1:32 p.m. Mr. Tom Kim made a motion to approve the minutes. Dr. Eli Provencio-Vasquez seconded the motion, and the minutes were unanimously approved with the corrections noted. |
| B. Conflict of Interest Disclosure Statement | Pia Dean | Ms. Dean requested disclosure of any conflicts of interest. No conflicts were reported. Ms. Dean introduced Ms. Lorena Zimmer, Chief Impact Officer. |
| C. Public Comment | Pia Dean | Frank Warren, Jacob Oldefest, Danny Nozick, and Xochitl Gaytan provided public comment to the Board. |
| | | Public Commenters expressed opinions on the following topics: Staffing, patient welfare, employee retention, the number of ambulances, and the new CEO. |
| | | The Board thanked the employees and community members for their public comments. |
| II. Executive Session A. CEO Appointment | | Dr. Frank deGruy made a motion to enter Executive Session pursuant to C.R.S. Section 24-6-402(4), (b), (c), (d), (e), (f) and (g) which allow for discussion of and receipt of legal advice on regulatory, legal, and compliance matters, and on pending, threatened or imminent litigation and settlements; to deliberate and discuss personnel matters, including selection of the CEO, matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the deliberative process privilege pursuant to common law and the C.R.S. section 24-72-204 (3) (a) (4) and (13). Ms. Patti Klinge seconded the motion. The motion was unanimously approved. The Executive Session began at 1:55 pm, and the board came out |
| | | of Executive session at 2:20 pm. Ms. Klinge made a motion to appoint Donna Lynne as the next CEO of Denver Health. Dr. Provencio-Vasquez seconded the motion. The motion was |



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| | | unanimously approved. Ms. Dean stated that though proxy voted is not permitted under the bylaws, even board members who were unable to attend indicated their approval of this decision, so support among the Board for the appointment of Donna Lynne is 11-0. |
| III. Medical Staff/Quality | | |
| A. Medical Staff Appointments/QSSIC Comments | Dr. Long | Dr. Jeremy Long, MD, reported 43 new appointments, 73 reappointments, 4 providers with added privileges, and 11 individuals leaving the staff. Ms. Klinge made a motion to approve the medical staff appointments. Dr. deGruy seconded the motion, and the appointments were unanimously approved. |
| B. Medical Staff Executive Committee (MSEC) Update | Dr. Long | Dr. Long did not have an update to share with the Board. |
| C. Quality, Safety and Service Improvement Committee (QSSIC) Update | Dr. deGruy | Dr. deGruy gave a summary of information provided at the Committee meeting. Dr. Connie Price gave an update on COVID infections. She stated that the number of cases is rising, but the severity of symptoms is not. Dr. deGruy shared that Ms. Amy Friedman had provided data reflecting patient survey responses and offered special recognition of the nursing staff for their work in going above and beyond for their patients. |
| IV. Consent Calendar | Pia Dean | Dr. Irene Aguilar made a motion to approve items A, C, and D on |
| A. DHHA Bylaws and Policies | | the Consent Calendar. Mr. Provencio-Vasquez seconded the |
| B. Committee Memberships | , i | motion, and items A, C, and D on the Consent Calendar were |
| C. Resolution to Approve Series 2022 | | unanimously approved. Ms. Dean shared that item B will be |
| Revenue Bonds Indenture of Trust | | finalized after the new board member candidates are named by |
| D. House Staff Contracts | | the Mayor. |
| V. New Business | Robin Wittenstein | Dr. Wittenstein, herself or by calling on others, provided updates |
| A. CEO Report | | on key issues across the organization. Dr. Price shared that final |
| | | interviews in the DOS search for Surgery will occur in July. Dr. Tom |
| | | MacKenzie stated that interviews for the DOS Search for medicine |
| | | will be scheduled soon. Dr. Simon Hambidge shared a brief |



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| | | update on the Family Medicine search. Dr. Wittenstein shared that we are achieving targets overall on quality measures, and she provided a brief update on inpatient and telehealth visits. She discussed the May Springboard Series, with Operation Hope and Mayor Hancock and addressed the economic issues the community is facing. There was a brief discussion about Medicaid patients and their access to providers. |
| B. Financial Update | Robin Wittenstein | Dr. Wittenstein shared that there is an operating loss (including CAREs/FEMA) of \$23.5 M year-to-date. The Senior Management Team has worked hard to identify ways to improve the financial performance for the remainder of the year. A few key areas of focus include improving payer mix, reducing traveler's expense and other high-cost labor, shifting costs to other funding sources, identifying opportunities to reduce costs, improving payment for services provided, and improving inpatient pediatrics NICU billing. There was a brief discussion on increasing use of PTO. Ms. Kathy Boyle discussed the use of travelers in the ED, which currently has 24 traveling nurses. Ms. Boyle also briefly discussed hiring more new graduates to eventually reduce the number of travelers in different units. There will be an update on the financials and financial improvement efforts at the July board meeting. |
| C. Ambulatory Care Update | Dr. Hambidge | Dr. Hambidge shared an update on Denver Health's Ambulatory Care Services. ACS is comprised of many different areas including 6 Dental Clinics, 4 Urgent Care Centers, 19 School Based Health Centers, and 11 Large Federally Qualified Health Centers. Dr. Hambidge shared that all the clinics include all primary care disciplines, dental services, OB/GYN services, and behavioral health services along with many public health programs. The ACS staff is comprised of 1,400 different providers. ACS saw expansions and renovations during the pandemic including opening the Sloan's Lake Primary Care Center and expanding Webb Pediatric clinic and opening the Webb Pediatric Dental |



| | | Clinic. Dr. Hambidge briefly discussed telehealth and its increase to 5% of total visits. Additionally, ACS offered education sessions and virtual care visits for Denver Housing Authority residents. Dr. Hambidge also stated that the scope of services and activities is so great that there are many other activities and services being provided by ACS that he was not able to cover in the presentation. |
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| VI. Committee and Board Member F | Reports | |
| A. Finance, Audit, and Complia Committee Report | nce Faraz Khan | Ms. Faraz Khan briefly reported that the organization saw a lower number of surgeries, visits to the primary care clinics and specialty care clinics, and discharges were lower than expected. |
| B. DCHS Report | Patti Klinge | Ms. Klinge reported that the committee heard a presentation from Rahem Mulatu on the strategic focus of health equity work, with emphasis on development of processes to increase diversity of the workforce and evaluation of internal policies and practices focused on equitable health outcomes. Ms. Klinge also shared that Dr. Margaret Tomcho and Jessica Johnson Simmon presented on health-related social needs in ambulatory care services. |
| C. DHMP Report | Greg McCarthy | Mr. Greg McCarthy reported that the total DHMP membership is at 133,000 which is well above expectations. This is largely due to Medicaid Choice membership being ahead of plan which is affected by the continuing Public Health Emergency. Greg reported that the 2023 Medicare Advantage program designs have been submitted to CMS. Key changes include elimination of coinsurance and Part D premiums and addition of a quarterly grocery benefit. Overall operational compliance was positive. |
| D. Nominating and Governance | e Irene Aguilar, M.D. | Dr. Aguilar shared that the bylaws and policies for the Authority had been updated. One change includes that the policies include an attendance requirement of 75% for all board members. Ms. Dean and Ms. Wade shared that new board member appointments have been pushed delayed to July or August. |



| E. Human Resources Committee | Patti Klinge | Ms. Klinge gave no report as the committee has not met. | |
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| F. Research and Education | Pia Dean | Ms. Dean indicated that there was no report this month as the Committee has not met. | |
| G. Community Engagement Committee | Jim Chavez | Mr. Jim Chavez gave no report as the next committee meeting is on July 25 ^{th.} | |
| H. Denver Health Foundation Report | Hollie Velasquez-Horvath | Ms. Hollie Velasquez-Horvath shared that the Foundation is on track for reaching its fundraising goal for the year. She also reported that a date will be confirmed for the Nightshine Gala. She also reported that the Isenbergs are hosting a backyard concert with Chris Isaak July to benefit Denver Health's food insecurity initiative. | |
| I. Chair's Report | Pia Dean | Ms. Dean thanked everyone for their participation and support of the CEO Search process and shared that the response to Dr. Lynne's hiring had been extensive and extremely positive. | |
| VIII. Board Only Executive Session | | The Board re-entered the previously convened Executive Session | |
| Deliberative Process and Attorney-Client | 21 | at 4:27pm, and the Board came out of Executive session at 5:20 | |
| Privileges | | pm. | |
| Titilieges | Enid Wade/ Robin | Pill | |
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| A. Litigation Update | Wittenstelly Pla Deali | | |
| B. Personnel Matter | | | |
| C. Quality Matter | | | |
| D. CEO Search | | | |
| Adjournment | Pia Dean | The meeting adjourned at approximately 5:20 pm. The meeting was transcribed by Katherine Marinelli. Enid A. Wade and Pia Dean reviewed the minutes. Enid A. Wade Secretary | |