



Denver Health and Hospital Authority Board Meeting
MEETING MINUTES

Federico Peña Southwest Family Health Center
Thursday, January 26, 2023
1:33 p.m. – 5:20 p.m.

Board of Directors	Staff	Staff	Guests
Present: In Person Unless Otherwise Stated	Donna Lynne, Dr.P.H.	Crystal Potter Rivera	Sheila Paukert
Patricia “Pia” Dean	Dr. Bob Belknap	Enid Wade	Sandra Shumaker
Patti Klinge	Dr. Rick Dart	Elbra Wedgeworth	
Doug Friednash	Dr. Steve Federico	Jackie Zheleznyak	
Eli Provencio-Vasquez	Michelle Fournier Johnson	Lorena Zimmer	
Tom Kim	Amy Friedman	Dr. Heather Young	
Doug Friednash	Dr. Simon Hambidge	Katherine Marinelli	
Hollie Velasquez-Horvath	Dr. Romana Hasnain-Wynia		
Kathy Nesbitt (<i>Via Webex</i>)	Gary Keilty		
Danielle Shoots (<i>Via Webex</i>)	Faraz Khan		
Lily Cervantes	Dr. Tom MacKenzie		
	Greg McCarthy		
Absent:	Jacque Montgomery		
Frank deGruy	Dr. Abraham Nussbaum		
Jim Chavez	Dr. Connie Savor Price		

Agenda Topic	Responsible Person (s)	Status/Comments
I. A. Call to Order and Approval of Minutes	Pia Dean	Ms. Pia Dean, Chairperson, called the meeting to order at 1:33 p.m. Mr. Tom Kim made a motion to approve the minutes. Dr.



		Eli Provencio-Vasquez seconded the motion, and the minutes were unanimously approved.
B. Introduction of New Board Member	Pia Dean	Ms. Dean introduced our newest board member, Dr. Lily Cervantes.
C. Conflict of Interest Disclosure Statement		Ms. Dean requested disclosure of any conflicts of interest. No conflicts were reported.
D. Public Comment	Pia Dean	Mr. Daniel Grosso and Ms. Andrea Doersam provided public comment.
II. Medical Staff/Quality		
A. Medical Staff Appointments/QSSIC Comments	Dr. Heather Young	Dr. Heather Young, MD, reported 19 new applicants for appointments and 67 reappointments, and a few flags that were satisfactorily resolved. Ms. Patti Klinge made a motion to approve the medical staff appointments. Mr. Kim seconded the motion, and the appointments were unanimously approved.
B. Medical Staff Executive Committee (MSEC) Update	Dr. Heather Young	Dr. Young shared that the Wellness Committee is working on choosing initiatives to help with burnout. The Executive Committee approved \$25,000 for these initiatives with a \$25,000 match from Donna Lynne.
III. Consent Calendar		
A. Approval of Resolution for Designation of Posting Locations for 2023 Meeting Notices		Mr. Tom Kim made a motion to approve the consent calendar. Ms. Hollie Velasquez-Horvath seconded the motion, and the motion to approve the consent calendar was unanimously approved.
B. Approval of Resolution to Document Approval of the 2023 Budget		
C. Approval of the 2023 Compliance Workplan		
D. Authorization for the CISCO Contract		
IV. New Business		
A. CEO Report	Dr. Donna Lynne	Donna Lynne, herself or by calling on others, provided updates on key issues across the organization. Mayor Webb sent copies of his biography for the Board members. Dr. Lynne shared that DH staff had recently participated in the MLK Parade, and



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<p>1. Federal & State Legislative Preview</p>	<p>Jackie Zheleznyak</p>	<p>planning for Black History Month is underway. Earnings of Colorado hospitals was highlighted in the Governor's State of the State Address and gained substantial news coverage in response. Ms. Kris Gaw shared that the Outpatient Behavioral Health Services were awarded a mobile methadone grant which includes funds for the operation and ownership of one mobile unit. Ms. Gaw also shared that two additional surgery rooms have been opened in Pavilion L. Dr. Connie Savor Price shared that DH has seen a surge of 2000% in out-of-county uninsured referrals. She also reported that Denver Health sees patients from 63 of the 64 counties in the state. There are upcoming changes to the Offices of Research, Education, Public Health Institute, and Health Equity as they are all moving into a single group which will be led by Dr. Romana Hasnain-Wynia. Dr. Kathy Boyle shared that there is a continued focus on reducing contract labor, developing a new compensation model, and increasing e-staffing. The Workplace Violence Committee has seen assaults decrease from October. Dr. Tom MacKenzie shared that there was an improvement in Target Zero reported numbers. There was also a reduction in total falls and injury falls. Dr. MacKenzie also shared that Denver Health recently launched a Health-Related Social Needs screening process for all hospitalized patients. Dr. Abraham Nussbaum shared that the At-Risk Intervention and Mentoring (AIM) program graduated 12 students from the Joven Noble curriculum and met all grant requirements for the Colorado Department of Public Safety, Victims of Crime Act grant.</p> <p>Ms. Jackie Zheleznyak shared an update on the results of the November election, and Colorado now has two new congressional districts. Ms. Zheleznyak shared that the Federal Focus during this session is on updates to 340B, FQHC Funding, Safety Net Hospital Designations, and Government Funding. The State Focus during session is the Financial Sustainability of DH,</p>
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		Expanding Access to Healthcare, Grow and Protect our Workforce, and Advocacy for Adequate Funding for Healthcare Services.
2. CHS-Primary Care Service Area	Dr. Donna Lynne	Dr. Lynne deferred on this presentation in the interest of time.
3. Introduction of New Chief of Governmental & Community Affairs, Steve Federico, M.D.	Dr. Steve Federico	Dr. Steve Federico introduced himself as our New Chief of Governmental & Community Affairs. Dr. Federico was previously Director of Outpatient Pediatrics and has been with DH for 21 years. Dr. Federico plans to focus on expanding our community engagement and partnerships.
4. Introduction of New Chief Communications Officer, Jacque Montgomery	Jacque Montgomery	Ms. Jacque Montgomery introduced herself as our New Chief Communications Officer. Ms. Montgomery plans to expand her team and is focusing on the 411 newsletters.
5. 2022 Scorecard Results & Process for Setting 2023 Goals	Dr. Donna Lynne	Dr. Lynne will share more about the scorecard results at the February meeting. The Executive Staff and the Directors of Service have been working on the 2023 Goals. A primary goal will be improving access to appointments for employees and patients.
B. History of Pena Southwest Family Health Center	Dr. Simon Hambidge	Dr. Simon Hambidge briefly discussed the Pena Clinic which consists of 43 Primary Care exam rooms, 10 Urgent Care rooms, and 6 Dental Operatories. This clinic also contains -Pharmacy, Radiology, Enrollment, WIC, and Behavioral Health & Substance Use Treatment, among many other services. Pena also has Global and Denver Health Adult Down Syndrome Clinic which was started in July 2018.
C. Tour of Pena Clinic	Stephanie Hernandez	Ms. Hernandez led the Board Members on a tour of the clinic.
D. 2023 Code of Conduct Presentation	Sandra Shumaker	Ms. Sandra Shumaker presented on the 2023 Code of Conduct. Ms. Shumaker gave a brief overview of Stakeholder reviews and



E. HR 2022 Engagement Survey Results	Michelle Fournier-Johnson & Sheila Paukert	<p>a summary of key changes; including our new patient safety reporting system, STARS (Safety, Tracking and Reporting System). Ms. Dean asked for a motion to accept the 2023 Code of Conduct. Dr. Provencio-Vasquez made a motion. Mr. Doug Friednash seconded the motion and the motion was unanimously approved.</p> <p>Ms. Michelle Fournier-Johnson shared results of the employee engagement survey. There are several areas of improvement: pay, compliance, adequate staffing, patient safety, and employee safety. Ms. Sheila Paukert shared results of the provider survey. The lowest performing items were adequate staffing, performance of Senior Management, communication, respect to providers, and recognition. We saw favorable results with respect to Diversity and Equity, but still have opportunity for improvement.</p>
V. Committee and Board Member Reports		
A. Finance, Audit, and Compliance Committee Report	Tom Kim and Faraz Khan	Ms. Faraz Khan gave a brief overview of the December financials and FY 2022. In December, we saw lower outpatient surgeries and lower census, which are partially offset by higher ED volumes and time of Grant revenue. There was a brief discussion about expenses by month for the year.
B. Quality, Safety and Service Improvement Committee (QSSIC) Update DCHS Report	Pia Dean	Ms. Dean shared that the committee saw a presentation from Dr. Young about reductions in rates of Flu, RSV, Ebola, Covid-19, and Monkeypox. Ms. Amy Friedman also gave a presentation on the Patient Experience Journey at Denver Health. Dr. Ann Boyer shared a presentation on MyChart and how that platform has helped transform virtual care of our patients.
C. DCHS	Patti Klinge/Dr. Simon Hambidge	Ms. Klinge reported that the committee discussed decisions and service regarding out-of-county patients for primary and specialty care. The committee also saw the 2023 Code of Conduct presentation by Ms. Shumaker. DCHS Board Chair Carol





<p>D. DHMP Report</p> <p>E. Nominating and Governance</p> <p>F. Human Resources Committee</p> <p>G. Research and Education</p> <p>H. Community Engagement Committee</p> <p>I. Denver Health Foundation Report</p> <p>J. Chair's Report</p>	<p>Greg McCarthy</p> <p>Pia Dean</p> <p>Patti Klinge</p> <p>Eli Provencio Vasquez</p> <p>Pia Dean</p> <p>Crystal Potter Rivera</p> <p>Pia Dean</p>	<p>Lewis, is stepping down from her position as President. Debbie Davis, who provided several years of board service, is retiring.</p> <p>No report was given as the committee has not met.</p> <p>No report was given as the committee has not met. Ms. Dean did share that Mr. Friednash is now a member of that committee.</p> <p>Ms. Klinge shared that the committee reviewed and discussed the Provider and Employee survey results and work on organizational goals based on results of the survey.</p> <p>No report was given as the committee has not met.</p> <p>No report was given as the committee has not met. Ms. Dean shared that Dr. Lily Cervantes is now a member of that committee.</p> <p>Ms. Crystal Potter Rivera shared that the Foundation surpassed its fundraising goal of \$16 Million for 2022, by raising \$17 Million. Ms. Potter Rivera shared that Mr. Friednash will serve on the Foundation Board.</p> <p>Ms. Dean thanked everyone for traveling to the Pena clinic for the meeting.</p>
<p>VI. Executive Session</p> <p>A. OB/GYN Discussion</p> <p>B. Litigation Update</p> <p>C. HR/Personnel Matters</p> <p>D. CAPS Compliance Update</p> <p>E. Board Member Only Deliberation</p>	<p>Dr. John Curtin</p> <p>Enid Wade</p> <p>Michelle Fournier Johnson</p>	<p>Ms. Klinge made a motion at 4:45 p.m. to enter into executive session pursuant to C.R.S. section 24-6-402 (4), (b), (c), (e), (f), and (g), which allows for review and discussion of legal advice on regulatory, legal, and compliance matters, and on pending, threatened, or imminent litigation and settlements; to deliberate and discuss personnel matters; and matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the</p>



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		deliberative process privilege pursuant to common law and C.R.S. section 24-72-204 (3) (a), (4), and (13). The board came out of executive session at 5:30 p.m.
Adjournment	Pia Dean	<p>The meeting adjourned at approximately 5:30 p.m. The meeting was transcribed by Katherine Marinelli. Enid A. Wade and Pia Dean reviewed the minutes.</p> <p></p> <hr/> <p>Enid A. Wade Secretary</p>
		<p>I, Enid A. Wade, General Counsel of Denver Health and Hospital Authority, attest that the discussion during the portion of the Executive Session that was not recorded, concerned attorney-client communication.</p> <p></p> <hr/> <p>Enid A. Wade Secretary</p>