

**DENVER HEALTH™**

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FOR LIFE'S JOURNEY

Denver Health and Hospital Authority
Board of Directors Meeting Minutes

601 Broadway, 927 Conference Room
Thursday, June 26, 2025
1:30 p.m. – 5:12 p.m.

Board of Directors	Staff	Staff	Guests
Present:	Donna Lynne, DrPH	Abraham Nussbaum, M.D.	Sarah Gardiner
Patti Klinge	April Audain	Chuck Scully	Tracy Bruns
Tom Kim	Kris Gaw	Peg Burnette	Judith Benton
Lily Cervantes, M.D.	Rebecca Hanratty, M.D.	Katherine Marinelli	Gina Glockner
Frank deGruy, M.D.	Amy King		Nathalie Seoldo-Hinman
Chris Watney (<i>Via Webex</i>)	Greg McCarthy		
Jim Chavez	Jacque Montgomery		
Eli Provencio-Vasquez	Natalie Nicholson, DNP, RN		
Doug Friednash	Read Pierce, M.D.		
Pia Dean	Sean VanBershot		
Hollie Velasquez-Horvath	Enid Wade, J.D.		
Absent:	Lorena Zimmer		
Kathy Nesbitt	Morris Askenazi, M.D.		

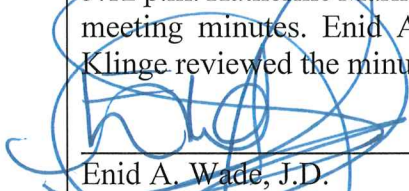
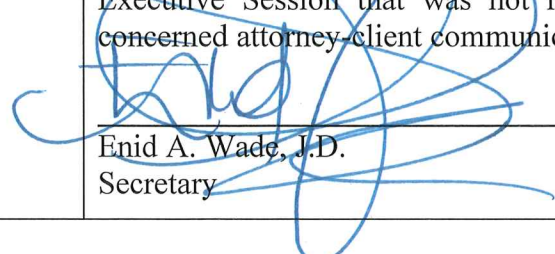
Agenda Topic	Responsible Person(s)	Status/Comments
I. Call to Order and Preliminary Matters	Patti Klinge	Ms. Patti Klinge, Chairperson, called the meeting to order at 1:32 p.m.
A. Approval of May 22, 2025, Meeting Minutes		A motion was made to approve the minutes, and the motion was seconded and approved unanimously.
B. Conflict of Interest Disclosure Statement		Ms. Klinge requested disclosure of any conflicts of interest. No conflicts were disclosed.
C. Key Personnel Updates		Ms. Donna Lynne announced the hiring of Dr. Heidi Wald, who will be the new Chief Quality Officer starting July 7 th . Dr. Rebecca Hanratty announced Dr. Amy Lu as the new Chief of General Internal Medicine. Dr. Read Pierce announced that Dr. Zoe Bouchelle is the new Chief of Inpatient Pediatrics.

D. Public Comment		No public comment was provided.
E. Video Highlights		A video highlighting the Laundry Services and EVS Teams was shown.
II. Medical Staff/Quality		
A. Approval of Medical Staff Appointments	Morris Askenazi, M.D.	Dr. Morris Askenazi, President of the Medical Staff, presented 47 new applicants for medical staff appointments, 35 of the 47 needed verification of transcripts, which will occur on July 1, 2025, 54 reappointments, and 9 providers leaving the staff. These applications include a handful of red flags, and each of those were reviewed and discussed in great detail, with all concerns being addressed. A motion was made to approve the requested appointments and privileges. The motion was seconded and was unanimously approved.
B. Medical Staff Executive Committee (MSEC) Update		Dr. Askenazi reported that all providers recently received information on compensation increases. The MSEC is looking forward to a Legal Training taking place on July 17 th .
III. Consent Items		
A. Resolution to Establish Captive Insurance Company, Appointment of Centennial Directors, and Appointment of Shareholder Representatives for Centennial Board of Directors		All items on the Consent Calendar were unanimously approved, after the opportunity for questions, answers, and discussion.
B. Resolution to Reappoint Thomas Kim, to the DHHA Board of Directors		
C. Resolution to Reappoint Hollie Velasquez-Horvath to the DHHA Board of Directors		
D. Resolution to Reappoint Elias Provencio-Vasquez to the DHHA Board of Directors		
E. Resolution to Reappoint Richard James “Jim” Chavez to the DHHA Board of Directors		

<p>F. Resolution to Appoint Directors to the Rocky Mountain Drug Safety, Inc., Board of Directors</p> <p>G. Resolution to Appoint Directors to the 550 Acoma, Inc., Board of Directors</p> <p>H. Resolution to Appoint Directors to the OMC QALICB, Inc., Board of Directors</p> <p>I. Approval of the CU House Staff 2025-26 Budget</p>		
<p>IV. New Business Presentations</p> <p>A. Executive Leadership Update - Real Estate Update</p>	<p>Donna Lynne, DrPH, & Members of Senior Leadership Team</p>	<p>Donna Lynne, DrPH, herself or by calling on others, provided updates on key Denver Health events and matters. Ms. Lynne shared a patient story from Denver CARES. Ms. Lynne briefly reported that there are a lot of changes tied to legislative activity involving multiple Federal and State bills being introduced and passed, and all of this is being closely monitored by the Government Relations team and other leaders. Senator Michael Bennett attended a Medicaid Forum at Denver Health at the end of May. Attorney General Phil Weiser attended a press conference with Denver Health and learned more about Naloxone and the Naloxone Machine on campus. Ms. Lynne also briefly discussed the Vibrant Denver Bond that the Mayor's Office is proposing. Dr. Pierce briefly shared information about the partnership with Flight for Life. Ms. Kris Gaw gave updates on the progress to waitlist times for new patients. Rocky Mountain Poison and Drug Center recently received the ISO 9001 Certification, an internationally recognized benchmark for quality management, for services they provide. Dr. Pierce reported that the Medical Staff Office has been working on improving processes: to include retaining staff and working to better integrate business partners. He also reported that Denver Health received an "A" in Social</p>

		<p>Responsibility, Health Equity, Value of Care, and Patient Outcomes, on the Lown Institute Hospitals Index. Denver Health is No. 1 in Colorado for Social Responsibility, Inclusivity, and Community Benefit. Per the Joint Commission Accreditation Cycle, Denver Health will undergo survey in the coming year in three areas. Those areas include: the Methadone Clinic, Inpatient and Outpatient Laboratory, and the Hospital. Ms. Natalie Nicholson reported on Nurses Week, which occurred in May. She also reported about some difficult patient issues, lessons learned and team successes. She shared information on a recent partnership program with Porter Hospital and the DH Pulmonology team and respiratory therapists. Ms. Peg Burnette provided an update on real estate. The Southeast clinic's construction project is estimated to be complete in March 2026. She also reported on the status of the sale of the parcel of land by Rita Bass.</p>
B. Workplace Violence	Natalie Nicholson, DNP, RN & Sarah Gardiner, RN	<p>Ms. Nicholson, along with Ms. Sarah Gardiner, Assistant Chief Nursing Officer, presented on Workplace Violence. Workplace violence has increased and has a devastating impact on our providers and staff. Factors contributing to workplace violence include patient challenges, long wait times, organizational issues, staffing shortages, societal trends, and increasing public aggression.</p>
C. 10-minute break		
D. Engagement Score Update	Amy King	<p>Ms. Amy King provided a presentation on the recently completed Employment Engagement Survey. Overall, the engagement score for the organization is 7.7, which is below the national benchmark. Scores for meaningful work, peer relationships, management support, and organizational fit have slightly decreased since the last pulse survey, which was August 2024. There was a brief discussion about mentorship opportunities for APPs.</p>

E. State of the Department - Pharmacy	Nathalie Seoldo-Hinman, PharmD	Ms. Nathalie Seoldo-Hinman, the Sr. Director of Pharmacy, provided a presentation on the State of the Department of Pharmacy. The department consists of 275 FTEs across the organization with an annual budget of \$200M. Ms. Hinman briefly described the 340B program at Denver Health. Ms. Hinman shared the four areas of the pharmacy's 5-year strategic plan: Financial, Communication, Technology, and Engagement & Retention. These also align with the organization's strategic plan.
V. Board Member Committee Reports A. Finance, Audit, and Compliance B. Quality, Safety, and Service Improvement (QSSIC) C. Denver Community Health Services D. Human Resources E. Research and Education	Tom Kim Frank deGruy, M.D. Pia Dean Amy King Eli Provencio-Vasquez, RN, Ph.D.	Ms. April Audain reported on the May financial results which reflect a decrease in inpatient surgeries and outpatient visits. Dr. deGruy reported the committee saw presentations from Ms. Kristina Gaw on Telehealth Update; Emergency Management and Continuity of Operations by Emma Paras; and Adjustment to Propofol Monitoring Protocol by Dr. Pierce and Ms. Seoldo-Hinman. <i>A request for Board Approval was made to Remove Propofol from the Monitoring Protocol. Dr. deGruy made a motion to approve this request, Ms. Dean seconded, and the motion passed unanimously.</i> Ms. Pia Dean reported the committee saw a presentation from the Family Medicine department and provided a snapshot of the cycle of care within the department. Ms. King provided a brief update on matters for consideration of the HR Committee. Dr. Eli Provencio-Vasquez reported the committee recently welcomed new members: Dr. Randy Miles as Interim Chief Research Officer, Dr. Natalie Nicholson as Chief Nursing Officer, and Dr. Read Pierce, Chief Medical Officer. The committee saw

<p>F. Chair's Report</p>	<p>Patti Klinge</p>	<p>presentations from Dr. Abraham Nussbaum on Academic Benchmarks; Ms. Amanda Breeden on Updates on Graduate Education and Site Visits.</p> <p>Ms. Klinge announced that Donna Lynne is this year's recipient of the Colorado Women's Chamber of Commerce.</p>
<p>VI. Executive Session – Deliberative Process Matters</p> <p>A. CEO Matters</p> <p>B. Emerging Issues</p> <p>C. Litigation + Strategy (As Needed)</p> <p>D. HR/Personnel Matters</p> <p>E. Board-Only Deliberation</p>	<p>Board Members, Donna Lynne, DrPH, & Members of Senior Leadership Team</p>	<p>Mr. Kim made a motion at 4:16 p.m. to enter into executive session pursuant to C.R.S. sections 24-6-402 (4), (b), (c), (e), (f), and (g), which allow for review and discussion of legal advice on regulatory, legal, and compliance matters, and on pending, threatened, or imminent litigation and settlements; to deliberate and discuss personnel and peer review matters; and matters confidential under HIPAA, and matters confidential under other laws, and positions and strategy for negotiation; and under the deliberative process privilege pursuant to common law and C.R.S. Section 24-72-204 (3)(a), (4), and (13). The motion was seconded, and the motion passed unanimously. The board came out of executive session at 5:12 p.m.</p>
<p>VII. Adjournment</p>	<p>Patti Klinge</p>	<p>The meeting adjourned at approximately 5:12 p.m. Katherine Marinelli transcribed the meeting minutes. Enid A. Wade and Patti Klinge reviewed the minutes.</p> <p></p> <p>Enid A. Wade, J.D. Secretary</p>
		<p>I, Enid A. Wade, Chief Legal Officer of Denver Health and Hospital Authority, attest that the discussion during any portion of the Executive Session that was not recorded, concerned attorney-client communication.</p> <p></p> <p>Enid A. Wade, J.D. Secretary</p>